



REPORT ON THE ACTIVITIES OF THE COMMISSIONER FOR HUMAN RIGHTS IN MOSCOW IN 2023





Opening speech by the Commissioner

The year 2023 has ended. And traditionally, we summarize the results of the year in various fields, including in human rights activities.

Despite the difficulties that our economy had to face due to the sanctions policy, Moscow has not stopped any of its priority projects in the field of transport infrastructure development, industry, modernization of healthcare institutions, renovation of educational facilities, and social protection. The program of renovation and urban improvement continued to develop. 13 new and reconstructed railway stations have been opened in Moscow's central diameters, 14 new metro stations have been opened, and 30 new electric bus routes have appeared. Over 90% of the projects have been implemented within the framework of the My District program.

17 new medical facilities were added to the capital's healthcare infrastructure last year. In total, more than 90 social facilities were put into operation. 39 kindergartens, 20 schools, 16 sports facilities are among them, 127 polyclinics were reconstructed.

These are really important achievements. Indeed, in 2023, the Commissioner continues to receive appeals from Muscovites on the issues of placement in preschool institutions and educational complexes. At the same time, due to the advanced construction of social infrastructure facilities in new areas of Moscow, the number of requests on this topic is decreasing. The issues of keeping citizens in SIZO (pre-trial detention centers) and providing them with medical care were under special control of the Commissioner. And here we have serious achievements. The Digital SIZO project has been implemented in SIZO-2, which is recommended for all pre-trial detention facilities, the detention of women with children in SIZO-6 has improved, a probation program is being actively implemented and much more, which is reflected in the Report.

Of course, the key topic is the support of the participants of the SMO (Special Military Operation) and their family members, interaction with the Center for the Support of the participants of the SMO on the Beregovoy proezd, which opened this year.

In 2023, cooperation with “Mosvolonter” was constructive in order to collect and send aid to Donbass.

The Public Expert and Youth Expert Councils under the Commissioner worked on issues of support for different categories of Muscovites, and the “Moscow Ombudsman”, an information and legal bulletin on human rights in Moscow, is regularly published.

The Report reflects the main topics with which we worked in 2023, our victories and achievements in the field of human rights protection in the capital region, it notes the importance of interaction with executive authorities, legislators of all levels, interaction with the Federal Commissioner, with the Presidential Council for the Development of Civil Society and Human Rights (hereinafter — CHR) of the Russian Federation, the media and, of course, with representatives of civil society.

I hope that the Report for 2023 will be useful both to the executive authorities and to every Muscovite, and here you will find answers to the questions that concern you.

I thank everyone who last year collaborated and continues to cooperate with the Commissioner for Human Rights in Moscow (hereinafter referred to as the Commissioner), I thank all experts, assistants, representatives of civil society for their joint fruitful work and support for the Commissioner's initiatives in various areas of life and work of Muscovites.

I hope to continue our cooperation in 2024. I wish you all good health, victory, and peace!

Take care of yourself and your loved ones!

With respect,

***Commissioner for Human
Rights in Moscow***

/Signature/

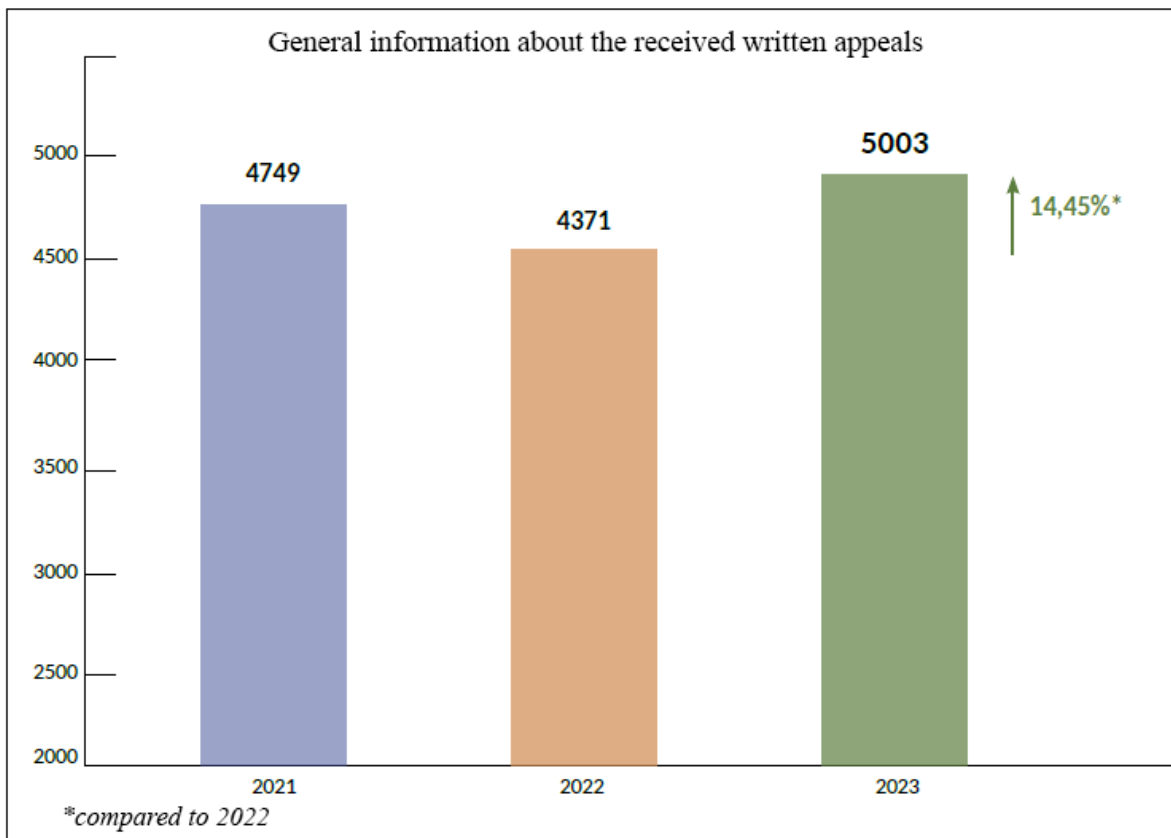
T.A. Potyaeva

I. Statistical indicators of citizens' appeals to the Commissioner for Human Rights in Moscow, their general characteristics and the number of restored rights

1. STATISTICAL ANALYSIS OF THE WORK ON THE CONSIDERATION OF CITIZENS' APPEALS

In 2023, 6509 appeals were received by the Commissioner and the office staff, including 188 citizens accepted by the Commissioner at a personal reception on the most difficult issues in the office and during an oral reception in pre-trial detention centers, 845 were received from the official page of the Commissioner on the VKontakte social network, 385 citizens were accepted by the office staff, 88 applicants were accepted on-site receptions in Moscow districts, 76 citizens in the

(State Budgetary Institution) of Moscow "Unified Support Center for the Participants of the SMO and Their Families", as well as 5003 written appeals on violations of human and civil rights and freedoms, including 114 collective ones signed by 732 citizens. In 2023, over 6,100 phone calls from citizens were received, during which explanations of an informational and legal nature were given, explanations of the procedure for citizen's actions, depending on the situation and possible further



The number of appeals increased by almost 15% compared to 2022 due to an increase in appeals from military personnel and their family members steps to protect violated rights.

Method of receipt by the office	Quantity	%
From the personal reception of the Commissioner	41	0.82
From a personal reception of an employee of the office	390	7.80
By mail, fax	1051	21.01
By e-mail	1098	21.95
Submitted to the reception of the device	265	5.3
By phone	14	0.28
On-site reception	105	2.10
From the CHR (Commissioner for Human Rights) website	2032	40.62
Duplicate	7	0.14

In total, 152 personal receptions of citizens by the office staff members took place in the reporting year (an average of 6 people were registered for each reception), during which 390 written appeals were accepted.

Applicant's category	Quantity	%
Citizen (without a special category)	1713	34.24
Collective appeal	114	2.28
Retired person	110	2.20
Lawyer	49	0.98
Veterans of labor	2	0.04
Military personnel/former military personnel and their family members	273	5.46
Graduates of orphanages and boarding schools	5	0.10
Deputy of the State Duma of the Russian Federation, Moscow City Duma	57	1.14
Orphaned children left without parental care	29	0.58
Foreign citizen, a stateless person	36	0.72
Person with disabilities (disabled)	137	2.74
Migrant, refugee, relocatee	12	0.24
Multiple children family	140	2.80
Minor	20	0.40
Public organizations	21	0.42
Executive authorities of the Russian Federation	1	0.02
Executive authorities of the subject	6	0.12
Local government bodies	3	0.06
Suspect, accused, convicted	523	10.45
Victim	23	0.46
Enterprise, institution, organization, IE (Individual Entrepreneur)	23	0.46
Representative by proxy	16	0.32
Legal representative	1230	24.59
Conscript	167	3.34
Law enforcement officers / former law enforcement officers	6	0.12
Mass media	5	0.10
Student	1	0.02
Court, Prosecutor's office, police, bailiff	10	0.20
CCR (Commissioner for Children's Rights) /CHR in the Russian Federation and the subjects of the Russian Federation	67	1.34

Applicant's category	Quantity	%
War veteran, WWII veteran	4	0.08
SMO members	196	3.92
Educational institutions	4	0.08

The analysis of appeals by gender type as a percentage is: 61.58% (3081) from women and 36.14% (1808) from men (as indicated above — 114 (2.28%) — collective appeals).

In 2023, the category "Mobilized" was abolished in connection with the clarification of the status of military personnel and merged into the already existing "Military personnel/former military personnel and their family members" and into the newly created "Members of the SMO". The number of applications received in these categories was 469. More information about the issues raised in these appeals and the results of the review is described below in the relevant section of the Report.

The number of appeals from suspects, accused or convicted persons increased slightly — 7.6%, which corresponds to an increased total

number of appeals over the year. It should also be noted that many issues were resolved during visits by the Commissioner of the detention facilities of the Federal Penitentiary Service of Russia in Moscow.

In 2023, the Commissioner and office staff members conducted 34 inspections of social service homes, gerontological centers, special institutions of the Federal Penitentiary Service of Russia of the Federal Penitentiary Service Department of Russia in Moscow and the Main Directorate of the Ministry of Internal Affairs of the city of Moscow, educational institutions, both planned and on citizens' appeals. As part of the exercise of their powers, the Commissioner resolved the maximum number of issues during the inspections, while their quality remained at a high level.

Result of the case resolution	Total	%
Reviewed with a positive result	2267	48.36
Sent by jurisdiction	97	2.07
A different decision has been reached on the merits of the case	92	1.96
Sent under the jurisdiction with control	838	17.88
Sent by territoriality	1010	21.54
Arguments of the complaint were not confirmed	368	7.85
Left without consideration	11	0.23
Negative result	5	0.11

In 2023, 2,267 appeals were reviewed with a positive result, which is 48.36% of the total number of applications reviewed, including appeals received in previous periods. Appeals with an absolute solution to the issues raised amounted to 23.6% of the above indicator.

According to 368 (7.85%) written appeals, the Commissioner and his office staff conducted inspections, during which the arguments set out in the appeal were not confirmed.

1,848 written appeals (39.42%) were sent by jurisdiction or territoriality, including with control to state authorities and local self-government bodies to their officials, to organizations whose competence includes resolving complaints on the merits, as well as to the commissioners for human rights and children's rights in the subjects of the Russian Federation, the Commissioner for Children's Rights under the President of the Russian Federation and the Commissioner for Human Rights in the Russian Federation.

11 written appeals (0.23%) were left without consideration, including on the basis of Part 1 and Part 3 of Article 11 of Federal Law No. 59-FZ dated May 02, 2006 "On the procedure for

considering appeals from citizens of the Russian Federation" (the appeal does not specify the surname of the citizen who sent the appeal, or the address (postal, electronic), to which a response should be sent, the appeal contains obscene or insulting expressions, threats to the life and health of an official, the text of the appeal is not readable). The applicants have been explained their right to re-apply if the appeal is brought into compliance with the requirements of current legislation on their registration.

The total number of questions raised in citizens' appeals received in 2023 amounted to 5003, of which 4,365 were from residents of Moscow.



The first place in terms of quantity take the issues of criminal proceedings are 12.6% (550). 135 issues (3.09%) were considered on ensuring human rights in places of forced detention. The number of appeals on conditions of detention in a pre-trial detention center, temporary detention facilities decreased by 32% compared to 2022 (198).

CRIMINAL PROCEEDINGS	550
Issues of legal proceedings	11
Review of court rulings	42
Interaction with law enforcement agencies	42
Validity of bringing to responsibility	69
Initiation or refusal to initiate a case	194
Violations during the preliminary inquiry and preliminary investigation	81
Violation of the terms of detention	8
Violation of the terms of the investigation, inquiry, and consideration of the case in court	15
Violation of the right to protection	6
Changing the preventive measure	17
Violations in the course of legal proceedings	15

Illegal detention	12
Participation of the CHR in the process	2
Extradition	7
Non-issuance of copies of procedural documents	2
Violation of reasonable time limits for legal proceedings	15
Execution of court orders	10
Return of documents, items	2
ENSURING HUMAN RIGHTS IN PLACES OF FORCED DETENTION	135
Conditions of detention in pre-trial detention centers, temporary detention facilities	40
Conditions of serving sentences in correctional institutions	10
Transfer to another correctional institution	12
Provision of medical care	37
Neglect of needs	15
Ill-treatment	3
Psychological pressure, imposition of penalties	5
Convoy conditions	2
Detention in convoy rooms in courts	2
Medical examination	7
Detention in special police stations	2

As before, education issues remain in the leading positions in terms of the number of appeals — 494 (11.32%). At the same time, the number of appeals for the placement of a child in a preschool educational institution decreased by 34.2% compared to last year.

EDUCATION	494
Financing of educational institutions	2
Placement of a child in school	65
Placement of a child in kindergarten	182
Conflict situations in schools and vocational education institutions	68
Conflict situations in kindergarten	8
Right to free education	2
Educational process	111
Conflicts in institutions of additional education	2
USE (Unified State Examination), SFE (State Final Examination)	7
Catering services	6
Additional education	11
Accidents in educational institutions	1
Organizational issues	29

Housing issues for residents of the capital region are in third place and account for 9.78% (427) of the issues in the considered appeals.

HOUSING RIGHTS	427
Eviction without providing other accommodation	44
Eviction BP upon invalidation of the transaction	2
Eviction BP by home owners	9
Eviction from departmental housing (dormitories), office housing	41
Eviction from municipal housing	7
Connecting a room in a communal apartment	5
Recognition of the right (for non-acquired/lost of rights) to use housing	12
Putting obstacles in the way of accommodation	4
Housing rights	4
Registration of those in need of housing	38
Improvement of housing conditions	61
Resettlement of houses (dormitories, communal apartments)	4
Demolition of houses	3
Termination of ownership of housing	1
De-registration of those in need of housing	16
Program "Affordable housing for young families"	1
Violation of the order of registration of those in need of housing	1
Recognition of residential premises as unsuitable for living	9
Violation of the right to use residential premises	38
Issues of privatization	5
Conclusion/amendment of a social rental agreement	16
provision of subsidies	6
making changes to the accounting file/re-registration	6
moving into residential premises	1
major repairs	1
provision of residential premises from a maneuverable/specialized fund	4
Conclusion of a social rental agreement for a room in a communal apartment	8
Conclusion of a social rental agreement for specialized housing	4
Provision of residential premises under a social rental agreement	10
Renovation	45
Quality of the housing provided	2
Housing for those in need of assistance from the city	9
Purchase of housing	10

There were 316 (7.24%) questions about disputes related to child rearing in 2023. The number of requests on this topic has increased slightly, but this corresponds to the average figures for previous periods.

DISPUTES RELATED TO CHILD REARING	316
On the upbringing and education of children	14
On the place of residence of the child in case of separation of the parents	101
On the exercise of parental rights by a parent living separately from the child	77
On the elimination of obstacles to communication with the child of his close relatives	24
On the return of the child to the parents (parent)/to the legal representative	14
On the deprivation/restriction of parental rights	17
On the restoration/cancellation of restrictions on parental rights	7
On termination of the foster family agreement	1
On the removal of guardians and trustees from the performance of their duties	1
On the removal of guardians and trustees from the performance of their duties	6
Receiving maintenance from their parents and other family members	54

The number of social protection issues in the reporting year decreased compared to the previous year — 226 (5.18%). Within the framework of social security (102), questions related to living conditions in psychoneurological boarding schools, the work of social public organizations, assistance in gaining access to housing and communal services and others.

SOCIAL PROTECTION	226
Social security	102
Assignment and payment of pensions and allowances	6
Benefits and allowances for categories of citizens in need of social protection	45
Provision of material assistance and humanitarian assistance	1
Complaints against social security agencies	5
Custody of elderly and incapacitated citizens	9
Social security for orphans and children with disabilities	1
Pension provision	39
Unhindered access of persons with disabilities to infrastructure facilities	8
Certificate of a multiple children family	9
Targeted social assistance	1

In health issues, there is also a slight decrease in indicators — 203 (4.65%).

HEALTHCARE	203
Medical insurance	4
Provision of medical and preventive care	54

Provision of medicines to the population	24
Hospitalization	2
Health protection and recreation	7
MSE (medical and social expertise) issues	20
Work of medical institutions, medical care	47
Violation in the provision of psychiatric care	18
Hospitalization to a psychiatric hospital	20
Deprivation/restoration of legal capacity	3
Provision of dairy products	4

The number of issues on economic and property rights of a person, as well as issues of civil proceedings, can be compared with the result of the previous period. It was 196 (4.49%) and 315 (7.22%), respectively.

Question	2023
Economic and property rights of a person, private property	196
Civil proceeding	315

Statistical data on other issues in citizens' appeals

Subject of the questions	Number of questions (5% or less*)
Rights of persons of military age	143 (3,28%)
Improper performance of parental duties	124 (2,84%)
Personal rights and freedoms, political rights	116 (2,66%)
Housing and communal services issues	98 (2,25%)
Urban planning and urban infrastructure development	97 (2,22%)
Administrative proceeding	94 (2,15%)
Labor rights	87 (1,99%)
Migration and interethnic relations	71 (1,63%)
Realization of the right to appeal and personal admission to government agencies	66 (1,51%)
Abuse and exploitation	49 (1,12%)
Ecology and nature management	48 (1,1%)
Children with disabilities	46 (1,05%)
Placement of orphans and children left without parental care	32 (0,43%)

* of the total number of questions raised in the appeals

In the reporting year, the number of appeals on the rights of persons of military age increased by 204% (143, year of 2022 — 47). This is due to an increase in the number of applications for the replacement of military service with an alternative one.

The number of issues related to "Children with disabilities" has also increased by 155% (46, year of 2022 — 18), and education issues in this topic occupy almost half — 22.

More information about working with these requests is in the relevant sections of the Report.

On the results of work with the appeals of deputies of the Moscow City Duma

In 2023, the Moscow Ombudsman continued cooperation with the deputy corps of the Moscow City Duma.

The Commissioner participated online on a regular basis in the work of the relevant commissions of the Moscow City Duma on social and labor issues, education, health care, as well as in the events of the Moscow City Duma on human rights issues.

In 2023, the office of the Ombudsman received 53 (30.11.2023) appeals from parliamentarians on issues related to the promotion of the protection of the rights and legitimate interests of Muscovites. Statistics from previous years shows the preservation of the number of appeals, so in 2022 53 appeals were considered.

The Ombudsman's office has established effective work with the appeals of parliamentarians, which is under the personal and constant control of the Commissioner. All citizens'

appeals forwarded to the Commissioner were considered as a priority.

According to the appeals of deputies, in 2023, the Commissioner sent about 94 requests to federal authorities, the Government of Moscow, the city Prosecutor's Office, the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow, the Federal Penitentiary Service Department of Russia in Moscow, the bailiff service and other organizations, as well as visits to the territory of a number of urban districts were carried out.

Written explanations of a legal nature were given, containing information on ways to protect and restore violated rights, competence and territorial jurisdiction of authorities, and information of an informational and reference nature was provided. A number of working meetings (field trips) and joint personal receptions of residents of the capital were held by deputies of parliament and the Moscow Ombudsman.

SUBJECT OF THE ISSUES IN THE APPEALS OF THE DEPUTIES OF THE MOSCOW CITY DUMA	
Placement of a child in kindergarten	11
Ownership and other rights to land	11
Initiation or refusal to initiate a case	5
Conflict situations in schools and vocational education institutions	5
Convoy conditions	5
Educational process	4
Execution of court orders	4
Property and inheritance rights	3
Conditions of detention in pre-trial detention centers, temporary detention facilities	3
Service completion	3
Conclusion of a social rent agreement for specialized housing	2

Renovation	2
Work of medical institutions, medical care	2
Improper performance of parental duties	1
Validity of bringing to responsibility	1
Guardianship (patronage)	1
On the place of residence of the child in case of separation of the parents	2
Physical violence	2
Interaction with law enforcement agencies	1
Provision of housing	1
Realization of the right for appeals and personal admission to government agencies	1
Unhindered access of persons with disabilities to infrastructure facilities	1
Organization and holding of meetings and rallies	1
Recognition of the right to use housing	1
Eviction without providing other accommodation	1

Analysis of the result of consideration of appeals of deputies of the Moscow City Duma

Reviewed with a positive result	16	30%
Sent under the jurisdiction with control	10	18%
Arguments of the complaint were not confirmed	3	6%
Explanation is given	18	34%

** of the total number of appeals from deputies of the Moscow City Duma*

3. POSITIVE EXAMPLES OF THE ACTIVITIES OF THE MOSCOW OMBUDSMAN

The Commissioner's office received a complaint from citizen B. about the functioning of a private kindergarten in the apartment building where the applicant's family lives. In connection with the complaint, the Commissioner sent appeals to the Prosecutor's Office of the city of Moscow, the Office of the Federal Service for Supervision of Consumer Rights Protection and Human Welfare in the city of Moscow, as well as to the Department of the Central Directorate of the Ministry of Emergency Situations of Russia in NEAD (North-East Administrative District) in Moscow.

According to the results of the inspection conducted by the Department of the Central Directorate of the Ministry of Emergency Situations of Russia in NEAD in Moscow, individual entrepreneur H. was warned against violating mandatory requirements and was asked to take measures to ensure their compliance.

An inspection conducted by the Prosecutor's Office of the North-Eastern Administrative District together with the territorial department of the Rospotrebnadzor Department for the North-Eastern Administrative District revealed violations of federal legislation on sanitary and epidemiological welfare of the population in the activities of the private kindergarten.

In order to eliminate them, the Prosecutor's Office of the NEAD made a submission to individual entrepreneur H., which was satisfied. According to the decisions of the Prosecutor's Office of the NEAD, individual entrepreneur H. was brought to administrative responsibility under two articles of the Code of Administrative Offenses of the Russian Federation.

The Commissioner was contacted by residents of the Southern Administrative District of Moscow, concerned about the lack of an immunoprophylaxis room in children's urban polyclinics of the Southern Administrative District.

According to information posted on the official website of the SBHI (State Budgetary Healthcare Institution) "Center for Medical Prevention of the Moscow Department of Health", the Southern Administrative District was the only

district of the capital that did not have an immunoprophylaxis room.

In connection with the received appeal, the Commissioner sent a letter to the Department of Health of the city of Moscow.

As a result of the work carried out, an immunoprophylaxis room was opened in one of the children's polyclinics of the Southern Administrative District. An appointment in the room is carried out daily from Monday to Friday, an appointment with a doctor for consultations and preventive vaccinations is carried out by phone, as well as through the "Unified Medical Information and Analytical System of the city of Moscow".

After the completion of the licensing of medical activities, it is planned to open a second immunoprophylaxis room in the Southern Administrative District of Moscow.

Citizen B. addressed the Commissioner on the fact of possible illegal actions by the administrators of one of the Telegram channels and the community on the VKontakte social network, who, according to the applicant, distributed pornographic materials, promoted drug addiction and alcoholism among minors.

The Commissioner sent an appeal to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow with a request to conduct an audit on this fact.

According to the results of the audit, the actions of the administrator of the Telegram channel and the community on the VKontakte social network revealed signs of an administrative offense provided for in part 1.1 of Article 6.13 of the Code of Administrative Offenses of the Russian Federation ("Propaganda of narcotic drugs, psychotropic substances or their precursors, plants containing narcotic drugs, psychotropic substances or their precursors, their parts, containing narcotic drugs, psychotropic substances or their precursors, or new potentially dangerous psychoactive substances using an information and telecommunications network "Internet""), the material on the administrative offense has been sent to the court for

consideration and decision-making.

Also, the verification material regarding the distribution of pornographic materials and the promotion of alcoholism among minors was sent to the Investigative Department for the Tverskoy district of the Investigative Department for the Central Administrative District of the Main Investigative Department of the Investigative Committee of the Russian Federation for the city of Moscow for making a procedural decision.

Citizen Ch. addressed the Commissioner on the fact of violation of public order by residents of an apartment located at 18 800th Anniversary Street in Moscow and failure to take action by police officers.

In connection with the complaint received, the Commissioner sent a letter to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow.

According to the results of the inspection by employees of the Department of the Ministry of Internal Affairs of Russia in the Vostochnoye Degunino district of Moscow, administrative measures were applied to the apartment resident and guests violating public order in accordance with the legislation of the Russian Federation. The residents of this apartment no longer allow violation of public order.

The Commissioner's office received a complaint from B. about the inaction of employees of the Department of the Ministry of Internal Affairs of Russia in the Zapadnoye Degunino district.

In the complaint, B. indicated that her son was beaten by unknown men in the computer center. As a result, the minor was hospitalized in the Morozovskaya Children's City Clinical Hospital. B. filed a criminal case with the Department of the Ministry of Internal Affairs of Russia in the Zapadnoye Degunino district. However, according to the results of the audit, a decision was made to refuse to initiate criminal proceedings.

In connection with the complaint received, the Commissioner sent an appeal to the Prosecutor's Office of the city of Moscow.

According to the response received, on the

results of the audit, the procedural decision to refuse to initiate criminal proceedings on the fact of bodily injury to a minor was canceled, the material was sent for additional verification, according to the results of which the Investigation Department of the department of the Ministry of Internal Affairs of Russia in the Zapadnoye Degunino district initiated a criminal case under part 1 of Article 112 of the Criminal Code of the Russian Federation.

According to the revealed violations of the implementation of federal legislation, a submission was made to the head of the Department of the Ministry of Internal Affairs of Russia for the Zapadnoye Degunino district to eliminate violations, which was reviewed, the perpetrators were brought to disciplinary responsibility.

The office of the Commissioner for Human Rights in Moscow received an appeal from K. on the issue of assistance in extending palliative care for her daughter in the State Budgetary Medical Institution "Morozovskaya CCH (Children's City Hospital) of MHD (Moscow Health Department)" after she reaches adulthood.

In her appeal, K. indicated that her daughter suffers from an orphan disease. Due to the existing disease, she has been observed and receiving treatment for a long time in the palliative department of the State Medical Institution "Morozovskaya CCH MHD". According to her physiological parameters and psycho-emotional status, the girl corresponds to the parameters of children's patients, which, on the basis of paragraph 1.7. of the Order of the MHD dated 30.12.2021

N1338 "On the organization of palliative care for children in Moscow" is the basis for further palliative care for K.'s daughter in the palliative department of the State Medical Institution "Morozovskaya CCH MHD" by decision of a council of doctors with the participation of doctors providing palliative care to adults and children. However, according to K., the consideration of this issue was delayed.

In connection with the received appeal, the Commissioner sent a letter to the Department of Health of the city of Moscow with a request for a positive solution to this issue.

According to the response received, the Department of Health of the city of Moscow has agreed to provide palliative and specialized medical care to K.'s daughter after reaching the age of majority in the State Medical Institution "Morozovskaya CCH MHD" until she reaches the age of 21 inclusive. The chief physician of the hospital has been given the appropriate

instruction.

Citizen O. appealed to the Commissioner with a complaint against the decision of the Department of the Ministry of Internal Affairs of Russia in the Yakimanka district of Moscow on the refusal to initiate criminal proceedings on the fact of beating her minor son in the Gorky Central Park.

In connection with the complaint received, the Commissioner sent an appeal to the Prosecutor's Office of the city of Moscow with a request to verify the legality of the decision.

During the inspection carried out by the Zamoskvoretsky Interdistrict Prosecutor's Office of Moscow, the decision of the Department of the Ministry of Internal Affairs of Russia in the Yakimanka district of Moscow on the refusal to initiate criminal proceedings was canceled and a criminal case was initiated on the grounds of a crime under Article 116 of the Criminal Code of the Russian Federation.

II. On the promotion of the protection of the rights of Muscovites — participants of the SMO and their family members

1. RESULTS OF THE WORK WITH THE APPEALS OF THE PARTICIPANTS OF THE SMO AND THEIR FAMILY MEMBERS (STATISTICS AND ANALYSIS)

The topic of promoting the protection of the rights of Muscovites - participants of the SMO and their family members is under the special control of the Commissioner.

Since September 2022, the office of the Ombudsman has been keeping a special record of citizens' appeals by category of applicant — a mobilized participant in the SMO, a contract soldier, a volunteer.

Since January 1 of this year, the office has received about 700 appeals: 385 calls (oral appeals) and 469 written appeals on the protection of the rights of participants of the SMO and their family members.

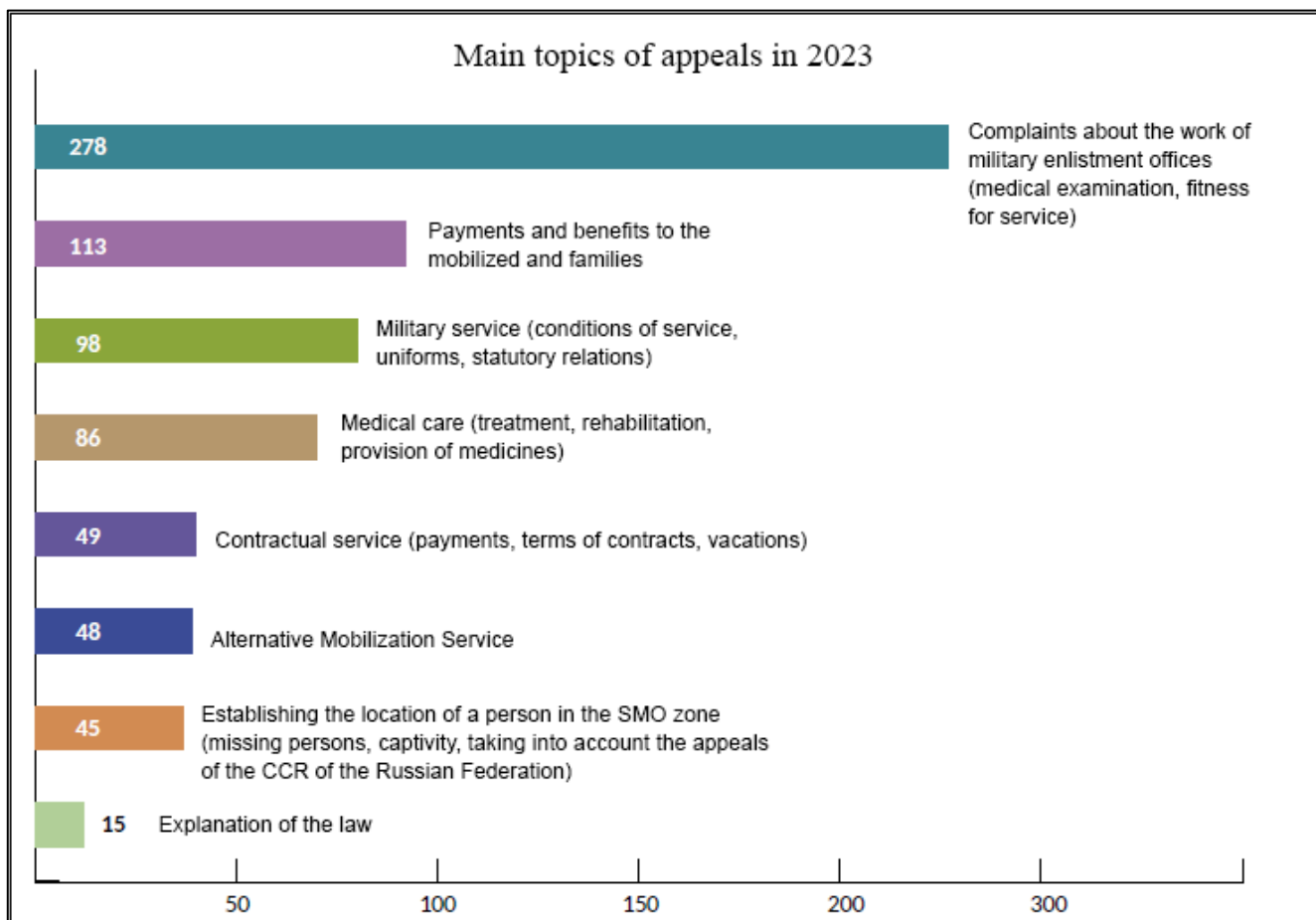
In total, since the beginning of the special operation, about 1,750 appeals and calls from

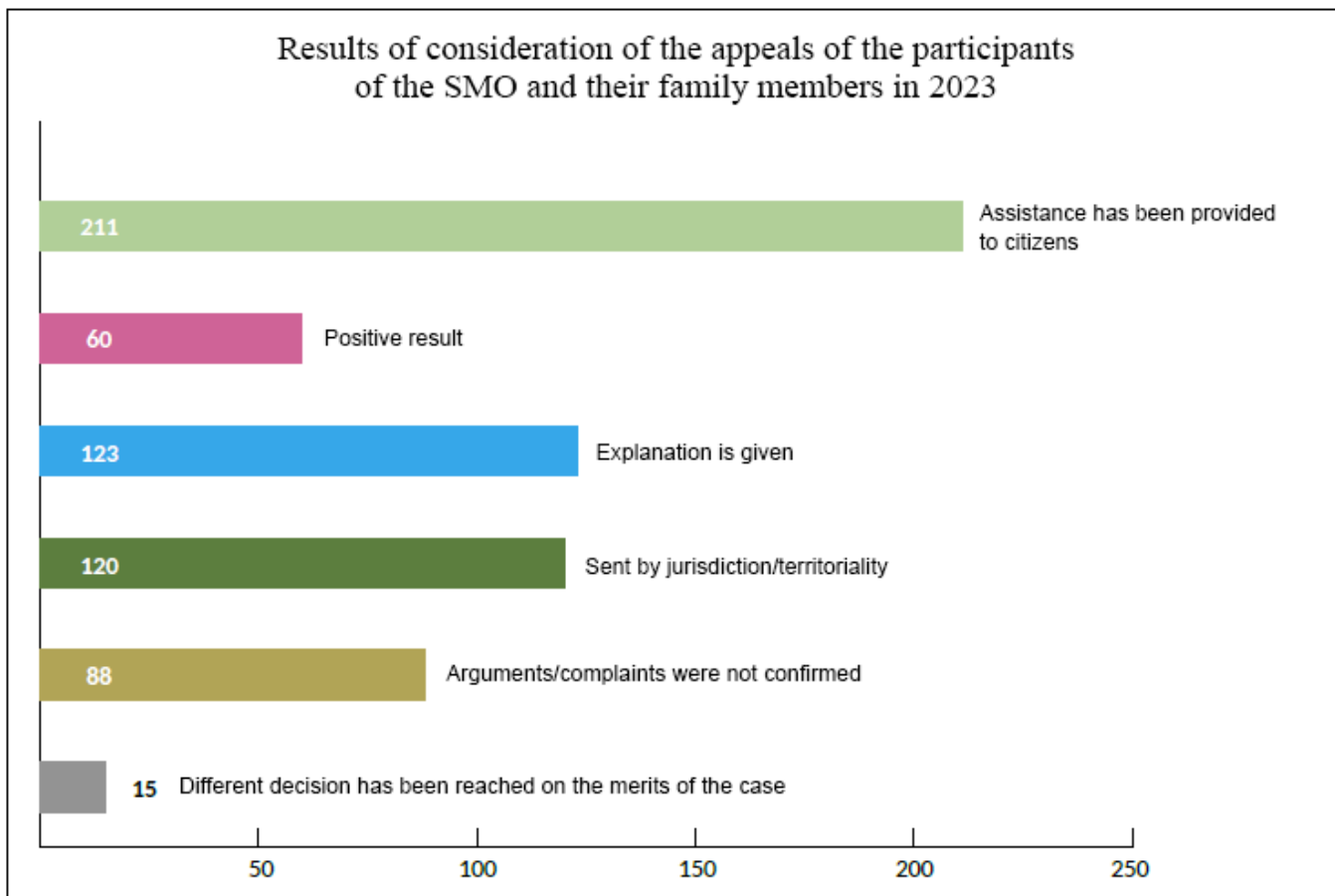
citizens have been received by the Moscow Ombudsman and the office.

A hotline is available on the official website of the Moscow Ombudsman to receive information and advice on issues related to the participants of the CMO and their family members.

An extremely important topic in the work of the Moscow Commissioner is assistance in the search for citizens missing in the SMO zone.

Over the past period of 2023, 30 information certificates were received from the office of the Commissioner for Human Rights in the Russian Federation to the Commissioner in connection with appeals from relatives to the office of the Ombudsman of Russia in the interests of 28 participants in





a special military operation on the territory of the Luhansk People's Republic, Donetsk People's Republic, Kherson and Zaporizhia regions, who are residents of Moscow, of which: control of medical care after the return of 4 servicemen from captivity of the AFU (Armed Forces of Ukraine), on assistance in supporting the relatives and friends of 10 Muscovites who are in captivity, 14 missing persons, in respect of whom the office of the Federal Commissioner has sent relevant requests to the competent authorities, including the Ministry of Defense of the Russian Federation, the International Committee of the Red Cross, and the Ukrainian commissioner, the necessary work is underway.

Conversations were held with relatives of military personnel to clarify topical issues, emerging difficulties of various kinds, explanations were given of federal and regional legislation concerning the need for support measures on the basis of the Decree of the Mayor of Moscow dated 05.10.2022 N 56-UM "On additional measures of social support for families of persons called up for military service on mobilization," including on issues of social, legal, psychological and other assistance.

In total, 11 citizens were released from captivity and returned home by the Federal Commissioner in cooperation with the Moscow Ombudsman, the Russian Ministry of Defense, the military Prosecutor's Office, and the International Committee of the Red Cross.

Interaction with the Military Commissar's Office of Moscow on the SMO issues

Within the framework of the Agreement on cooperation with the Military Commissar's Office of the city and the Commissioner, joint work is being carried out to consider the appeals of Muscovites on the issues of mobilized citizens and other military personnel in the SMO area.

The work is built on an on-going basis. Appeals received by the Moscow Ombudsman are processed by the office during the day, registration of the appeal is carried out and a call is made to the applicant in order to clarify

the actual state of affairs.

After establishing the fact of relevance, in order to assist the applicant in organizing the medical and social survey set out in the appeal, it is immediately sent by e-mail to the Military Commissar's Office of the city with a request for a response within 3 days, as well as by mail.

In the course of working with appeals, relatives and friends of military personnel are provided with information about the work of the Support Center for SMO participants and their family members, created by the Department of Labor and Social Protection of the Population of the city of Moscow, with which the Commissioner organized operational interaction to accompany and provide citizens with necessary assistance.

In addition, a woman who arrived from the territory of the Donetsk People's Republic, where her son died several years ago, addressed the Commissioner. After spinal surgery, she needed nursing care and long-term rehabilitation, and therefore was in a private boarding house in the Moscow region.

In order to assist the applicant in organizing a medical and social expertise (MSE), petitions were sent to colleagues Commissioners for Human Rights in the Donetsk People's Republic and the Moscow Region, D. V. Morozova and I. K. Fayeenskaya, asking for assistance.

Thanks to the colleagues, the applicant was given a medical examination at the boarding house in order to obtain the necessary documents for passing the MSE from one of the polyclinics of the Moscow region.

Thanks to the colleagues, the applicant was given a medical examination at the boarding house in order to obtain the necessary documents for passing the MSE from one of the polyclinics of the Moscow region.

Colleagues from the DPR, in turn, replied that upon admission to the federal state institution "Main Bureau of Medical and Social Expertise for the Donetsk People's Republic" of the Ministry of Labor of Russia, referral to the DDS (Disability Determination Services) (f-088/u), the applicant will be immediately examined in her preferred form (in person, in absentia or remotely).

In this regard, I express my gratitude to the Commissioner for Human Rights in the Donetsk People's Republic, Daria Vasilyevna Morozova, and the Commissioner for Human Rights in the Moscow Region, Irina Klavdievna Fayeenskaya, as well as their office staff for their caring attitude and prompt response.

In connection with the collective appeal of relatives of servicemen of the 1430th motorized Rifle regiment of military unit No. 95 370, which set out arguments about the violation by the regiment's command of the rights of mobilized enlisted in the lists of personnel of the specified military unit located in the area of the SMO, a corresponding appeal was sent to the Deputy Prosecutor General of the Russian Federation — the Chief Military Prosecutor - aiming at organizing verification of the arguments of the appeal and, if there are grounds, taking response measures.

During the verification of the arguments of the appeal in the military unit, military personnel serving in military positions that do not correspond to their military accounting specialties were identified. A submission was made to the commander of the military unit to eliminate violations.

In addition, a copy of the Commissioner's appeal was sent to the superior commander of the military unit for consideration in accordance with the competence regarding the legality of the actions of the commander of the military unit related to the preparation and performance of combat missions by subordinate units.

Taking into account the special importance of promoting the protection of the rights of the participants of the SMO and their family members, the work on the appeals of this category of applicants is under constant control of the Moscow Ombudsman.

2. JOINT WORK WITH A UNIFIED SUPPORT CENTER FOR PARTICIPANTS OF THE SMO AND THEIR FAMILY MEMBERS, HOLDING MOBILE RECEPTIONS ON THE TERRITORY OF THE CENTER

The Unified Support Center has been operating in Moscow since March 2023.

The Commissioner and his staff have been interacting with the administration and specialists of the institution almost since the opening of the Unified Support Center for Participants of the special military operation and their family members.

An agreement on cooperation has been signed, within the framework of which the staff of the Moscow Ombudsman's Office conducts monthly mobile receptions of citizens on the territory of the center and provides legal and moral and psychological assistance to military families. According to appeals about non-compliance with the legislation on guarantees for the participants of the SMO and their family members, they seek to correct the situation.

In total, 6 mobile receptions were held over the past period, at which more than 77 people were accepted — mostly family members of citizens located in the SMO zone.

The issues of the appeals concerned benefits, payments and compensations under the contract and in connection with injury, assistance in the search for citizens missing in the SMO zone, exchange of prisoners of war, improvement of housing conditions for families of mobilized, medical and social assistance to family members of SMO participants, provision of vacations, medical treatment and rehabilitation after injury to SMO participants, socialization and psychological assistance to those who returned from the war zone, DNA analysis, placement of children of SMO participants in the pre-school educational institutions, etc.

During the reception of relatives of servicemen participating in a special military operation, conducted by the Commissioner's office staff at the Unified Support Center for participants of the SMO and their families, citizen K. asked for assistance in obtaining a death certificate for a relative of a serviceman taking part in a special military operation, in order to resolve the issue of

receiving appropriate lump-sum payments.

The applicant explained that she was the grandmother of a serviceman mobilized by the military Commissar's office of the city of Moscow as part of a partial mobilization. The serviceman's parents died, she is the only member of his family, however, she does not have the documents certifying the death of her parents necessary to provide to the social protection services of the population to resolve the issue of accrual and receipt of lump-sum payments provided for by the regional legislation of the capital.

Based on the results of the Commissioner's appeal to the DLSPP (Department of Labor and Social Protection of the Population), the interdepartmental commission on social support for families of persons called up for military service made a positive decision to appoint K. a one-time payment in the amount of 50,000 rubles. The funds were transferred to the applicant's account.

In addition, according to the information of the Department of Projects in the field of well-being and longevity of the DLSPP, a personal coordinator of the Unified Support Center is assigned to the applicant to resolve emerging issues and provide possible assistance.

Also, from an on-site reception at the SMO center, the Commissioner's office received an appeal from citizen S., the mother of a mobilized serviceman, on the issue of assistance in completing the repairs of the apartment begun by her son.

According to the results of consideration of the applicant's appeal, in cooperation with the Sviblovo district council, the prefecture of

the NEAD (North-East Administrative District) and the Department of Labor and Social Protection of the Population of the city of Moscow, assistance was provided in carrying out repairs of residential premises.

An important area of interaction with the Unified Center is the holding of special events on its basis.

Within the framework of the Interregional innovation and practical Conference "Modern approaches to comprehensive social support and rehabilitation assistance to participants of the SMO and their families aimed at protecting the rights and improving the quality of life", a thematic round table "On the implementation of the innovative project of the Moscow Government to support participants of the SMO and their family members" was held at the site of the Unified Center.

Sergey Moroz, head of the Federal Penitentiary Service of Russia for Moscow, and Alexander Goldman, a combat veteran, commander of the fourth Guards Rifle battalion with the call sign "Navigator", who is currently undergoing rehabilitation at the center, spoke at the round table.

For heroism, personal courage, bravery and dedication shown in the performance of military duty during the special military operation Guards

Captain Goldman A. S. was presented with the Order of Courage. In August 2023, he was awarded the rank of major.

A visiting meeting of the Public Expert Council under the Commissioner for Human Rights in Moscow was also held on the basis of the Unified Support Center.

During the meeting, the invited guests had the opportunity to get acquainted with the work of the Center.

The council's experts noted the practical importance for the SMO participants of obtaining in the Unified Center of psychological support, family counseling, the opportunity to consult with a lawyer who will explain the current legislation, the opportunity to get help in finding a job or get information from specialists about the city's possibilities in the field of rehabilitation and prosthetics, as well as collect the necessary documents and issue referrals for comprehensive rehabilitation.

The Commissioner is confident in consolidating the efforts of the staff of the Unified Center and all authorities to jointly continue this difficult, but highly demanded work to promote the protection of the rights of citizens participating in the SMO and their family members.

3. PARTICIPATION OF THE COMMISSIONER AND HIS REPRESENTATIVES IN THE VOLUNTEER MOVEMENT IN MOSCOW

The activities of the Commissioner are directly related to the social needs of the civil society of the capital. Considering that since the beginning of the Special Military Operation, the most active part of Muscovites has concentrated their efforts on organizing assistance to refugees, members of the SMO and their families, military volunteerism has become one of the main areas of volunteer work.

The interaction of the Commissioner for Human Rights in Moscow with the Chairman of the Committee of Public Relations of the City of Moscow, E. V. Dragunova, and the head of the Mosvolonter resource center, A. K. Levit, continues on the issue of organizing the collection of humanitarian aid for refugees from the Donetsk

and Lugansk People's Republics.

Since 2022, Muscovites have transferred more than 1,286.6 tons of cargo to the Moscow Helps humanitarian aid collection headquarters, which included 3.7 million different items of goods for refugees from the territory of hostilities, residents of the Luhansk and Donetsk People's Republics,

Kherson and Zaporozhia regions.

At the request of the Commissioner, Mosvolonter supported the initiative of the Ombudsman and a member of the Public Expert Council under the Commissioner A.I. Muzykantsky and expanded the addresses of humanitarian assistance. Since 2022, the logistics center of the city of Rossosh in the Voronezh region, where a large number of refugees have accumulated, regularly receives the necessary goods. In total, about 20 tons of aid were sent, and in December, before the New Year holidays, in addition to the approved list of humanitarian cargo, several transports for young residents of the Luhansk People's Republic were promptly collected and sent. More than 800 gifts and 500 toys were given to the children for the New Year.

It should also be noted that A. I. Muzykantsky and his family systematically send trailers, cabins, refrigerators, washing machines, water heaters, lamps, medical equipment, sofas, bedside tables, shelves for books and toys to Rossosh, military hospitals and social institutions in the cities of the LPR. They joined the efforts of the staff of the Central Children's Library, the I. S. Turgenev Library, Library of Foreign Literature, etc., who collected and handed over children's books, coloring books and stationery...

With their direct participation, it was possible to organize the provision of hospitals and units with the necessary equipment. So the broken-down Lens car of the military medical battalion was replaced with a new one, and the repaired car was sent to the Kherson region along with the restored Ural. At the request of the Muzykantsky family, the KamAZ General Representative Office under the Government of the Russian Federation not only resuscitated the damaged KamAZ, but also replaced all hospital equipment in the named area.

By the New year, 620 gifts were given to the wounded, doctors and medical personnel: Christmas trees, toys and 20 kg of chocolates each. Congratulations were also sent to temporary accommodation facilities for residents of the Kharkov region. In total, 21 cars with 94 tons of humanitarian goods were sent in 2022!

N. N. Karpovich, a member of the expert council under the Commissioner, chairman of the

RPO (Regional Public Organization) "Multiple Children Families of Moscow" regularly travels "beyond the ribbon" with humanitarian cargo collected by multiple children families.

40 tons of duffel parcels were collected for military units and military personnel participating in the special military operation, including thermal underwear, balaclavas, snoods, cotton socks and warm socks, underwear, T-shirts, berets, winter shoes, slide suits, camouflage cloaks, hats of dark and protective colors, things knitted or sewn by Muscovites, moisture-resistant gloves, felt insoles; camouflage nets, dugout candles, lanterns and batteries, sleeping bags, seats, thermoses, camouflage nets, dugout candles, as well as postcards and letters from children were also given to the fighters. 3 tons of rehabilitation equipment, 2 tons of medicines, technical equipment, food packages, clothes were sent for military hospitals; so the Burdenko CMCH (Central Military Clinical Hospital) received 50 kg of food, medicines, and rehabilitation equipment, and 50 kg of things, food, medicines and rehabilitation equipment were transferred to the Hospital for War Veterans No. 3.

Also, 5 tons of products were sent to residents of the new regions of the Russian Federation, including 1 ton of baby food, 2 tons of toys, stationery, beds, strollers, mattresses, blankets, linen sets, desks, chairs, lockers, household items, 1 ton of baby nappies, diapers, 1 ton of hygiene products and antiseptics; men's, women's, teen and children's clothing, shoes, toys, bassinets, strollers, cribs, cradles, baths, etc.

Targeted assistance is provided to specific institutions, so 24 tons of humanitarian aid were transferred to the Epicenter Humanitarian Aid Center, Mariupol, of which 17 tons of things, clothes and shoes, 1 ton of rehabilitation equipment, 500 kg of medicines, 3 tons of food, 1 ton of baby food, 1 ton of toys, stationery, household items, 300 kg of baby nappies and diapers, 200 kg of hygiene products.

500 kg of toys, nappies, diapers, hygiene products, stationery, clothes, shoes, household items were brought to the State Educational Institution of the LPR "Lugansk Orphanage". 15 mattresses, blankets, pillows, pillowcases, bedspreads, terry towels and 15 sets of bed linen

were sent to the Pavlopol educational complex "School-preschool educational institution". Sets of pots, pans and tableware were handed over. 500 kg of toys, nappies, diapers, hygiene products, stationery, clothes, shoes and household items were sent to the Donetsk regional specialized children's home.

Ilya Vladimirovich Ipatov, a member of the Council of Fathers under the Commissioner, a teacher, an officer educator of cadet classes at School N1593 collects and delivers the necessary supplies to soldiers of the SMO and civilians in the liberated territories. I. V. Ipatov does not just provide one-time assistance, but tries to lay the foundation for good deeds. It was possible to form friendly ties between public secondary schools: SBEI (State Budgetary Education Institution) of Moscow, School No. 777 and School No. 55 of Lugansk; mutual communication between children and teachers is mutually valuable and necessary, both for residents of the capital and for the reunited territories.

Denis Lytkin, Chairman of the Youth Public Expert Council under the Commissioner, organizes various events to provide moral and psychological assistance to the families of the participants of the SMO, conducts legal consultations twice a week for the participants of the SMO and their family members; with his help, a fighter was discharged from the territory of hostilities for health reasons. Within the framework of the project of the United Russia party "HERO'S DESK", the procedure for perpetuating the memory of the heroically deceased student of school No. 16 Krivolapov Vladimir Nikolaevich, born in 1989, is being completed.

Igor Stanislavovich Kim, a member of the Expert Council under the CHR in Moscow, organized the First charity gala match "PUCK OF GOODNESS" on March 5, 2023 at the Medvedkovo Ice Arena. The participants of the gala match were young athletes of the hockey school of CYSS (Children's and Youth Sports School) No. 7 from the Donetsk People's Republic and the Diesel Hockey Club from the Lugansk People's Republic. The event was attended by famous Soviet and Russian hockey players: multiple winner of the USSR championship Filippov A. N., Olympic champion Davydov E. V., two-time world

champion, sports director of the club Denisov D. V., bronze medalist of the World Hockey Championship, three-time champion of Russia, Silina E. I., deputy of the Moscow State Duma - Buskin I. V., member of the Public Chamber of the Moscow region Zyryanov D. V., members of the Public Expert Council under the Commissioner for Human Rights in Moscow: Aivar, L. K., Voytas S. A., Galuzin K. A. The match ended with a score of 8:8, friendship won.

On March 16, 2023, a charity event "Art for your own" was held, which was organized by Larisa Ruslanovna Kartavtseva, a member of the Expert Council under the CHR in Moscow, deputy of the Moscow City Duma, chairman of the MCD (Moscow City Duma) Commission on Health and Public Health Protection. The event was organized by the social Art project "Second Life", which was founded in 2019 by artist Mila Trushkova and brought together more than a hundred artists.

The auction featured more than 50 paintings by artists from different regions of Russia, which were purchased by participants of the charity event. The proceeds from the sale of the paintings were used to purchase the necessary funds for the fighters of the special military operation. One of the works of the artists presented at the exhibition was acquired by the Moscow Ombudsman T.A. Potyaeva, emphasizing the need to support the fighters who defend the right to our peaceful life. She noted that "if our donations aimed at purchasing the necessary equipment and medicines for the fighters of the SMO save at least one or two lives, this will already be a significant contribution to the common cause of protecting the Motherland."

All participants of the charity event expressed the hope that events of this kind, as well as other patriotic projects, will contribute to the successful fight against neo-Nazism and the rewriting of the history of the Second World War.

Noting the largest military volunteering projects under the auspices of the Commissioner, it should be noted that the implementation of environmental, educational and a number of other bright projects and volunteer activities continues, in which both the Commissioner, his staff and representatives of partner public organizations actively working in the capital participate.

III. Assistance in protecting citizens' rights during the Moscow Mayoral elections in 2023, monitoring of electronic voting

One of the most important political events of 2023 was the election of the Mayor of Moscow and municipal deputies in the Troitsk and Novomoskovsk administrative districts, which took place on **September 8, 9 and 10. Sergei Sobyenin** won an unconditional victory. He won in all districts of the capital without losing at any polling station. The current Mayor of Moscow received **2,499,114 votes (76.39%)**.

The turnout in the Moscow mayoral elections has become an unprecedented high - **42.5%** (in 2018 - **30.9%**).

The Work of the Commissioner and staff of the Office

Traditionally, in order to promote the protection of citizens' rights during the Moscow mayoral elections, the Moscow Ombudsman organized a comprehensive and multifaceted work.

In accordance with the recommendations of the Federal Ombudsman on the already established practice, interaction was established with the territorial monitoring working group on human rights issues during the election of the Mayor of Moscow.

The office of the Commissioner for Human Rights in Moscow had a hotline for questions on the election of the Mayor of Moscow, in particular, citizens had the opportunity to receive explanations on the procedure for registering for online voting, to make an oral or written appeal to the Ombudsman on violations of their rights during the plebiscite.

From August 10 to September 10, the Ombudsman's office received over 150 appeals and phone calls, for most of which relevant explanations about the registration procedure for online voting and election issues were provided.

As of 8 p.m. on September 10, a total of 62 calls on election issues were received by the Commissioner's office during the three days of voting.

During the voting period, the staff of the

Muscovites were able to vote from anywhere in Russia using their phone or computer, as well as at polling stations using electronic voting terminals. A portable voting box or a portable electronic voting terminal (PEVT) was brought to the voters who could not come to the polling station or vote remotely using gadgets. The Commissioner considers it necessary to positively note the extraterritorial principle of voting applied in Moscow, which made it possible for Muscovites to cast their vote in any PEC (precinct electoral commission), regardless of the place of registration.

Moscow Ombudsman's office carried out visits to 17 polling stations in the city:

- Moscow detention centers NN 1, 2, 3, 4, 5, 6, 7;
- SBHI (State Budgetary Healthcare Institution) "Psychiatric Clinical Hospital N 1 named after N. A. Alekseev"; SBHI "Psychiatric Clinical Hospital N 1 named after N. A. Alekseev" (branch N 14); SBHI "Psychiatric Clinical Hospital N13"; SBHI "Psychiatric Clinical Hospital N 4 named after P. B. Gannushkin"; SBHI "PKB N 4 P. B. Gannushkin (V. A. Gilyarovsky Psychiatric Hospital branch)";
- SBI (State Budgetary Institution) Social House "Obruchevsky"; SBI Social House "Losinoostrovsky"; SBI Gerontological Center "Fili-Davydkovo"; SBI Social House "Moskvorechye"; SBI Scientific and Practical Center for Medical and Social Rehabilitation of the Disabled named after L. I. Shvetsova.

At the polling stations, together with members of election commissions, there were 6 observers from the Public Monitoring Commission of Moscow — 3 people (SIZO No. 1,3); the Public Chamber of Moscow — 2 people (SIZO No. 4, 5), the Communist Party of the Russian Federation - 1 person (SIZO No. 6).

The number of voters who expressed a desire to vote and were included in the voter lists



in these institutions amounted to only 3,090 people, including:

- in pre-trial detention centers in Moscow - 1,897 people
- in boarding houses for veterans of labor - 413 people
- in psychiatric hospitals - 780 people.

Visual information about the voting was posted in accessible places for review and study. It

About the work of the Public Headquarters for Election Observation in Moscow in 2023. Monitoring of electronic voting

Since 2013, a Public headquarters has been operating in Moscow to monitor the course of elections at all levels — this is a large team that ensures the legitimacy and transparency of elections. The Moscow Ombudsman has been working at the Public Headquarters almost since its formation.

The Headquarters oversees and trains observers, monitors what is happening at polling stations using video surveillance cameras, promptly responds to appeals from citizens and observers, controls the counting of votes and forms recommendations on the organization of elections. Over the years, the Headquarters in the capital has developed a standard for monitoring the voting process. It is formed by: observers at each polling station, video observers at the Headquarters, a contact center, a debriefing group and a mobile response group. In the contact center, observers received calls during the three days of the election, and also helped to promptly resolve issues related to voting at polling stations.

Mobile response teams went to polling stations, if necessary, to quickly assess the situation and prevent violations of the voting rights of Muscovites.

The debriefing group analyzed reports that came from polling stations about possible violations. If necessary (if a violation was suspected), the Review Team sent a mobile response team to the site to clarify the circumstances.

The Headquarters collects and analyzes all election data coming from the call center of the Public Headquarters through a special mobile application for observers from the 24-hour video

should be noted that a barrier-free environment for voting of low-mobility categories of citizens was provided at all polling stations. The necessary information materials were placed in the voting room, and the secrecy of the vote was ensured.

The Commissioner did not consider violations of citizens' electoral rights during the monitoring.

center of the Headquarters from political parties, electoral associations or candidates, as well as from the media and social networks.

One of the most important divisions of the Headquarters is the corps of observers of the Public Chamber of the city of Moscow, who are present at all polling stations without exception. The "Mobile Observer" application is used to help observers, which provides constant communication with the Headquarters, confirms the presence of an observer at the polling station. Through the application, the observer can transmit information about a possible violation to the Headquarters.

In the reporting year, **three meetings of the Public Headquarters for Election Observation in 2023** were held on the eve of the elections. The Commissioner for Human Rights in Moscow, T.A. Potyaeva, participated in all meetings of the Headquarters.

On **August 21**, the first meeting of the Public Headquarters was held at the Moscow Parliamentary Center. There were three issues on the agenda: on the readiness to conduct a test vote in the REV (remote electronic voting) system in Moscow; on the approval of the date and issue for the test vote in the capital, as well as on the organization of public monitoring of the test vote in the REV system in Moscow. Comprehensive explanations were given on all issues.

The second meeting of the Headquarters was held on **August 30**. The issues of the readiness of the electoral system for the elections in Moscow based on the results of the test voting in the REV system were considered, as well as other aspects of preparation for the September elections in the

capital were discussed.

The participants of the meeting reported on the readiness of the capital's electoral system to conduct remote electronic voting in the elections.

Artyom Kostyrko, Head of the Department for the Improvement of Territorial Management and the Development of Smart Projects of the Moscow Government, noted that **the testing of the system on August 25** was carried out normally. Muscovites were able to vote from anywhere in Russia using their phone or computer, as well as at polling stations using electronic voting terminals. To voters who will not be able to come to the polling station and will not be able to vote remotely using gadgets, they will bring a portable voting box or a portable electronic voting terminal (PEVT), the functioning of which was also checked during the test voting.

Video surveillance will be organized at all polling stations — cameras will be installed at each polling station, public video observers who have received special training will watch what is happening at them at the Headquarters.

The opportunity for round-the-clock video surveillance during all three days of voting on the basis of the Public Headquarters will also be provided to representatives of all parties and candidates participating in the elections.

Olga Kirillova, Chairman of the Moscow City Election Commission, said that an experiment is being conducted in Moscow in the upcoming elections, which was legislatively initiated by the Commissioner for Human Rights in Moscow, T.A. Potyaeva. On a single voting day on September 10, 2023, citizens in places of detention at special polling stations established on the territory of Moscow were able to participate in the elections of senior officials to senior officials in 21 subjects of the Russian Federation.

The Moscow Ombudsman T.A. Potyaeva stressed that with her legislative initiative to expand the rights of citizens held in SIZO, the work was carried out for two years. "Today I am satisfied that the chairman of the Central Election Commission, Ella Pamfilova, responded, and the issue was worked out," said the Commissioner for Human Rights in Moscow.

On **September 5**, the final meeting of the

Headquarters before the voting day took place at the Red Rose Business Center.

The participants summed up the work on the preparation of the voting. In particular, the variability of voting methods was highlighted. Today, every voter can choose a convenient form of voting: online, using electronic terminals, in the traditional way and at home. It is possible to cast the vote by going to a special banner on mos.ru, as well as by direct link <https://elec.mos.ru>.

The election observer corps is fully prepared — all **11,680** people have been trained and are ready to work on voting days. This year, as usual, it will be possible to vote online, from 08.00 on September 8 to 19.59 on September 10.

It is important that anyone can observe the voting process in the observer, a special page on the Internet. In addition, access to surveillance will be organized using the surveillance node located at the Public Headquarters. In addition, at the end of each day, special printers at polling stations will print a "paper trail" — encrypted transactions with information about the number of voters.

The final issue on the agenda of the meeting was the procedure for separating the decryption key of remote electronic voting, which will be held on September 7 at the Moscow City Election Commission. The key will be divided into five parts and handed over to the "keepers". This is necessary so that no one can know the voting results in advance before assembling the key, after which the decryption of the results begins. The members of the Headquarters voted unanimously for the candidacies of the "keepers" proposed by Chief of the Headquarters Vadim Kovalev.

Tatyana Alexandrovna Potyaeva, speaking, informed the members of the Headquarters that she was included in the Monitoring Working Group on Elections of the Presidential Council for the Development of Civil Society and Human Rights in order to monitor the electoral process.

The main directions in the work of the Working group are the accumulation, analysis and generalization of information about conflicts related to violations of citizens' electoral rights, assistance in conflict resolution, preparation of a



consolidated report containing conclusions on the causes and conditions of conflicts during the election campaign, as well as ways to prevent them.

Alexander Tochenov, Executive Secretary of the Human Rights Council under the President of the Russian Federation (HRC), headed the monitoring group. On August 31, the Ombudsman held a working meeting with Alexander Tolchenov, at which issues related to the election campaign in Moscow were discussed.

As the course of the elections showed, it has already become customary for a huge number of citizens to vote using gadgets, in digital form.

Today, Moscow is the only one of the 25 regions where REV is used and where voters do not need to submit a preliminary application for participation in this format. You can make a decision and vote in the most convenient way on the day of voting directly at the polling station.

For the first time, the remote electronic voting system (REV) in the capital was tested in 2019 at the elections to the Moscow City Duma, and then it was used more than once — for example, during the will of the people regarding amendments to the Constitution of the Russian Federation and at the elections of deputies of the State Duma of the Russian Federation.

This year, even those who came to the polling station mainly actively used an innovation — **electronic voting terminals (EVT)**, which allowed those who do not have the opportunity to do it remotely to vote online. At the same time, the citizens also had the opportunity to make their choice through a paper ballot.

2.7 million voters took part in the electronic voting. This is **80%** of the total number of those who voted.

The Moscow Ombudsman worked all three days of voting at the Public Headquarters for Monitoring the 2023 elections.

During the first two days of voting, the specialists of the Public Headquarters reviewed **211** appeals that observers sent via a mobile application. The experts answered the questions asked.

September 10, the third day of voting in the

Moscow mayoral elections, was held in normal mode, members of the Headquarters continuously monitored the voting process at polling stations. The volunteers were also near the video cameras at night, all without incident. The situation at the sites was calm.

Tatyana Alexandrovna informed the participants of the Headquarters about the voting process in SIZO No. 2 of the Federal Penitentiary Service in Moscow, which she visited in the morning on September 10. She stressed that for the first time in many previous years, none of the Muscovites in custody refused to participate in the Moscow mayoral elections. A total of **2,167 people** voted in all Moscow penal institutions. There were no comments on the voting process.

On the last day of voting, Ella Pamfilova visited the Headquarters. After reviewing the work of the Headquarters, she said: "Everything that is being done here is a benchmark for the organization of election observation, which has no analogues in the world. Every election I come here, I see certain developments and changes for the better in the interests of voters." She further emphasized that there were no violations in the elections in Moscow at the moment.

On the same day, the Commissioner for Human Rights in the Russian Federation, Tatyana Nikolaevna Moskalkova, got acquainted with the work of the Headquarters. "The use of the latest technologies is really a real Moscow standard. For the first time, extraterritorial voting is being used, and Russian regions can adopt the practice," she noted. The Federal Ombudsman also noted the high interest of citizens in the elections.

Before the start of the vote counting procedure, the Moscow City Election Commission held a ceremony to assemble the decryption key. The REV system operates on a blockchain platform that does not have a single server — this ensures not only confidentiality, but also the verifiability of the results. Attempts to make changes to electronic ballots are immediately visible to observers, which ensures that there is no external influence on the voting results. The votes cast online will be counted directly on the blockchain network, which will ensure data security. It is possible to find out the results of the vote only using a special decryption key.

After assembling the key, the decryption and counting of the electronic voting results began. It takes into account the votes received in the online electronic voting system, as well as using terminals installed at all polling stations. Counting paper ballots takes longer, and therefore the results of electronic voting are usually summed up first.

In general, electronic voting in Moscow took place normally, all votes were received in the blockchain in full, on time and correctly. At the same time, it should be noted that everyone could get access to the observer node at the Public Headquarters for Election Observation and verify the correctness of the voting process.

The elections held in Moscow on September 8-10 demonstrated that the format of electronic voting has become not only familiar, but also the main one for citizens.

Summarizing the above, it can be stated that, in general, the electoral rights of citizens in these elections were respected, the elections were held honestly, openly and without excesses.

At the same time, the Commissioner considers it necessary to identify several points that should be further addressed in the future in order to increase the efficiency and comfort of the electoral process for a person:

- on the portal mos.ru a service was running to search for a polling station, and an interactive map was published that can plot a route to the nearest polling station. At the

same time, according to the Commissioner, based on the appeal of mostly elderly citizens, attention should be paid to the wider placement of information arrows on the streets of the city -pointers about the location of specific polling stations;

- undoubtedly, the positive aspect is the use of an electronic voter list in the last elections, which should take into account all voters, regardless of their chosen method of voting. The use of this list excludes the possibility of repeated voting. However, the office of the Commissioner was contacted by voters who were issued new passports due to the expiration of their validity or for other reasons, and who were not included in the electronic list of voters, which was an obstacle to their voting in their chosen format. We believe that it is necessary to improve the quality of the work of the heads of the districts and prefectures of the administrative districts of the city of Moscow in preparing and submitting generalized information on the changes and clarifications made to the information about citizens registered at their place of residence in the district to the Moscow City Election Commission;

- to conduct a broader awareness-raising campaign to inform voters who came to the polling station about the possibility of choosing a convenient form of voting for them — through an EVT or a paper ballot.

IV. Right to health protection and medical care

2. ON THE REALIZATION OF THE RIGHT OF MINORS TO HEALTH: MEDICAL EXAMINATION AS AN EFFECTIVE METHOD OF PREVENTION AND EARLY DIAGNOSIS OF DISEASES

The Commissioner for Human Rights in Moscow regularly monitors the most significant topics for residents of the capital. The topic of prevention and preservation of the health of minors has not lost its relevance for many years. Dependence on gadgets, a sedentary lifestyle, and a fascination with fast food provoke challenges that require large-scale preventive measures to reduce diseases in the children's community.

Considering the above, it was decided to conduct research work on the topic: "The right to health protection and medical care for minors in the framework of the organization of the medical examination system for schoolchildren in the city of Moscow." This study was conducted by the Research Institute of the Organization of Health and Medical Management (RIOHMM), during its implementation, a scrupulous study of the organization and conduct of school medical examinations in Moscow, the identification and prevention of childhood diseases at an early age was organized.

The results of the RW (Research Work) are based on the analysis of social media, telephone and online surveys, and expert interviews conducted from April to November 2023. More than 800 adults, parents or legal representatives of minors, and 450 school-age children took part in the survey. Currently, this research work is one of the most detailed studies on the importance of school medical examination in the prevention and detection of diseases in children.

Based on the results of the conducted research, a number of conclusions can be drawn. According to the survey, 75% of parents, 88% of high school students and 79% of students aged 12-14 years are satisfied with the quality of medical examination. There is no evidence of a massive refusal of medical examinations among children and adults — the vast majority visit doctors and participate in necessary research. Rare cases of refusal of medical examination are usually caused by the child's illness.

During the RW, there was no violation of the

rights of schoolchildren in the process of medical examination. At the same time, in order to further realize the rights of minors to prevention and early detection of diseases, the experts made the following recommendations:

- to add a narcologist and a speech therapist to the list of specialist doctors involved in the medical examination;
- to extend the age of students examined by an orthopedist to 12-14 years, since adolescence is critical for the occurrence of orthopedic problems;
- to expand the network of medical offices in schools.
- to organize more effective informing of parents about the purposes of medical examination and the mechanisms of long-range work with its results, including with the involvement of the Commissioner.

Effective involvement of parents (legal representatives) in the process of organizing medical examinations can have a positive impact on the formation of a responsible attitude to their health not only among children, but also among the adult population of the capital. The development of interaction between the education and healthcare systems of the city of Moscow will make it possible to use the health information obtained during a medical examination in organizing the education of schoolchildren, taking into account their state of health. Criteria in the Rating of schools reflecting the health of children can become an additional incentive for the development of constructive cooperation between the administration of schools and polyclinics in the interests of the child.

It should be noted that during the research, an analysis of the world's leading medical examination systems was carried out, in particular, the experience of Japan — where educational classes are successfully transformed taking into account the needs of children, India — where it is proposed to involve students — "health ambassadors" in the process of monitoring the

health of classmates and conducting appropriate trainings. The use of advanced domestic and international experience in the organization of medical examination of minors in the capital will not only improve its procedure, but also help in the implementation of a citywide healthy lifestyle program, which has been developed and actively implemented over the past years by the Government of Moscow.

The Commissioner suggests using the opportunities of the lesson "Conversations about important things", including for conducting conversations about health and a healthy lifestyle, and on the pages of the bulletin "Moscow Ombudsman" to publish speeches by leading pediatric doctors (especially during autumn-spring diseases) about the need to take care of health.

VII. Right to education

2. RIGHT TO OBJECTIVE AND QUALITATIVE CONTROL OF KNOWLEDGE DURING THE STATE FINAL CERTIFICATION

Protection of the rights of SFA (State Final Attestation) participants, as a rule, underage graduates of general education organizations, and its organizers — teachers, university professors — is one of the priorities in the work of the Commissioner and the Department of Education and Science of the city of Moscow. The Commissioner receives citizens' appeals on the organization and conduct of the State Final Attestation (SFA), which identify issues that have not been resolved at the regional level.

For example, participants of the SFA in a foreign language are faced with the problem of using the appropriate keyboard. The English keyboard does not contain letters of the alphabets of German, French, Spanish and other languages. Currently, technical specialists must display individual letters of the alphabet of the foreign language that graduates take on the computer screen. However, when they come to the exam in a foreign language, graduates often sit down at an unprepared workplace and are forced to display the necessary characters on the screen, although it is more convenient to work with the alphabet keyboard as a whole. This situation not only takes up exam time, but also creates an additional burden for the child.

The general trends in the organization of the written part of the foreign language exam for graduates of both 9th and 11th grades imply an increasing use of the computer.

Considering the above, it seems necessary to provide for the duties of technical specialists in the preparation of examination jobs to display on computer screens the entire keyboard of the foreign language that the student will take.

Parents of 9th grade graduates pay attention to the SFA procedure. In particular, they note that the children are worried before the exam and, going through the personal inspection procedure, they can take some subjects prohibited on the exam, and some absentmindedly bring with them to the audience.

Before the start of the exam, Instructions are read out for the participants of the SFA, which informs them what is a violation of the Procedure for conducting the state final attestation. In particular, it is reported that "it is prohibited to carry and use communications equipment, electronic computing equipment, photo, audio and video equipment, electronic and SMART watches, reference materials, written notes and other means of storing and transmitting information."

The reminder of prohibited items **suggests the last opportunity to hand them over to the organizers in the auditorium.** If such an opportunity is not provided, then reading out this information makes no sense. In appeals to the Commissioner, cases are noted when the organizers in the audience, having found prohibited items in schoolchildren before the start of the briefing or during its conduct, remove minors from the exam and issue an Act of violation of the procedure for conducting the SFA. **The examination work formally begins with the designation of the period of its conduct: the time of the beginning and the time of the end of the examination work.**

For a 14-15 year old minor child, SFA-9 is the first public state exam, during which most children experience a stressful situation. **We propose, within the logic of the SFA organization procedure, to provide the last chance for exam participants to take prohibited subjects after reading out the first part of the briefing, before specifying the time of the exam and its actual start.**

The parents identified contradictions in the paperwork signed by the participants of the SFA and their parents (legal representatives).

For example, a memo on the rules of the SFA, an application for participation in the SFA, an appeal of disagreement with the points awarded, the result of the appeal, etc. are signed by the participants of the SFA or their parents (legal representatives). **When signing these documents, there is variability: they are signed**

by the participant of the SFA or his parent / legal representative, it is also allowed to have the signature of both the participant of the SFA and his parent, legal representative.

In case of removal of a child from the exam, an act of removal from the EV (exam venue) is drawn up in two copies, which is proposed to be signed **only by the participant of the SFA**, without the participation of parents or legal representatives, which violates the general logic of registration of acts of the SFA in relation to students.

When organizing the SFA for grade 9, it is necessary to take into account the peculiarities of adolescent psychology. Schoolchildren aged 14-15 cannot always objectively assess the situation, which is due to their physiological and psychological immaturity. The signing by a child of an act of removal from the state exam without prior notification and participation of parents / legal representatives violates both the rights of minor participants in the final tests and the provisions of Article 26 of the Civil Code of the Russian Federation (Part one) of 30.11.1994 N51-FZ.

Considering the above, it seems advisable to resolve the indicated legal contradictions. Strict observance of the rights of all participants of the SFA is designed to strengthen confidence in the system of State final attestation in Russian society.

It is necessary to focus on the issue of conducting an additional period of the SFA.

Almost from the beginning of conducting the SFA in our country, the Moscow Ombudsman insisted on the need to provide SFA participants with the opportunity to retake exams with unsatisfactory results.

For the first time, an additional period was organized in 2015 from September 26 to October 9, and in 2023 it was held from September 6 to September 12. For almost ten years, the additional SFA period has been organized in the fall, when the academic year has already begun in all educational institutions of the country. Instead of starting their studies on September 1, teenagers who did not have time to take the exam on time for objective reasons: illness, death of relatives, man-made disasters, etc., as well as those who received

an unsatisfactory result, take exams and wait until October for the opportunity to continue their studies at school or college, skipping the beginning of the educational process. They have to eliminate gaps in knowledge on their own or with the help of tutors, which puts an additional burden on the student's body and the family budget.

In the additional period, as well as in the early period, the educational process in those schools where EV are organized is disrupted. 500-750 students are taken out of the school building so that 25-40 people pass the exam.

The Commissioner considers it advisable to complete the early stage of the SFA in the summer before the start of the school year and give teenagers the right to choose an educational organization and educational trajectory.

The issue of protecting the rights to general and secondary vocational education of students experiencing complex learning and socialization difficulties who remain for re-education for several years is relevant. These teenagers who have not passed the SFA are enrolled in re-education or transferred to home schooling. Unfortunately, they prefer not to attend school, immerse themselves in various informal currents, and get into a criminogenic environment. **For the socialization of this category of schoolchildren, it is justified to return to the positive experience of the Soviet school and organize studying from grades 7-8 in general education programs with simultaneous training in working specialties.** This will allow children after the 9th grade not only to go to work and provide for themselves with their own work, but also, if necessary, realizing the value of education, to continue further studies at a college or university.

Considering the above, it seems reasonable to work out the issue of making appropriate changes to the Order of the Ministry of Education of the Russian Federation, the Federal Service for Supervision of Education and Science dated 04.04.2023 N 233/552 "On approval of the Procedure for conducting state final attestation of educational programs of secondary general education" (Registered on 15.05.2023 N 73314):

- for technical specialists to display on computer screens the full keyboard of the

foreign language that the student will take at the SFA;

- within the logic of the SFA organization procedure, to provide the last chance for SFA participants to take prohibited subjects after reading out the first part of the briefing, before specifying the time of the exam and its actual start;

- to amend the form of the Act of removal from the state exam in accordance with Article 26 of the Civil Code of the Russian Federation (Part one) dated 30.11.1994 No. 51-FZ;

- to complete the additional SFA period before the start of the school year.

In order to realize the rights to education

and early career guidance, use the positive experience of domestic pedagogy and organize studies for students experiencing complex difficulties in learning and socialization from grades 7-8 in general education programs with simultaneous training in working specialties. **To this end, make appropriate amendments to the Federal Law No. 273-FZ dated 29.12.2012 "On Education in the Russian Federation".**

An interested attitude to the fate of each child, the realization of his right to education, a high-quality objective examination of knowledge, and a choice of profession are designed to create conditions for the further development of our country.

3. ANALYSIS OF THE EFFECTIVENESS OF EDUCATIONAL MEASURES AIMED AT FORMING A SENSE OF PATRIOTISM AMONG MINORS

Adolescence is a rather difficult period in human development, since at this stage there is a radical restructuring of all previously established psychological structures, the main foundations of conscious behavior are laid, and a general orientation in the formation of social attitudes and moral ideas is emerging.

This age is usually characterized as critical and life-changing, the psychological states of this period are associated with two turning points: social — entry into the world of adults, the end of childhood, and psychophysiological — puberty, as well as everything related to it.

It is precisely because of the changes in the social situation of development that this age is traditionally considered the most difficult in the educational process.

teenage community of Moscow for more than 10 years and stands up for the protection of the rights of minors. The students discuss and give their assessment of every change or innovation in educational organizations. So in 2023, a survey of teenagers' opinions on "Conversations about important things" was conducted. The survey was attended by members of the Children's Public Council of grades 9-11.

The following was among the questions:

Teenagers turn out to be the most unprotected, morally unprepared, unstable. Often lacking moral convictions, sufficient life experience, and unable to separate imaginary (artificial) and true life values, they consolidate negative trends in social development in their behavior and consciousness.

Since September 5, 2022, every Monday, the first lesson in all schools of the country has been "Conversations about important things" classes, which are aimed at developing children's value attitude to the Motherland, nature, man, culture, knowledge, health, as well as forming an internal position among students necessary for constructive and responsible behavior in society.

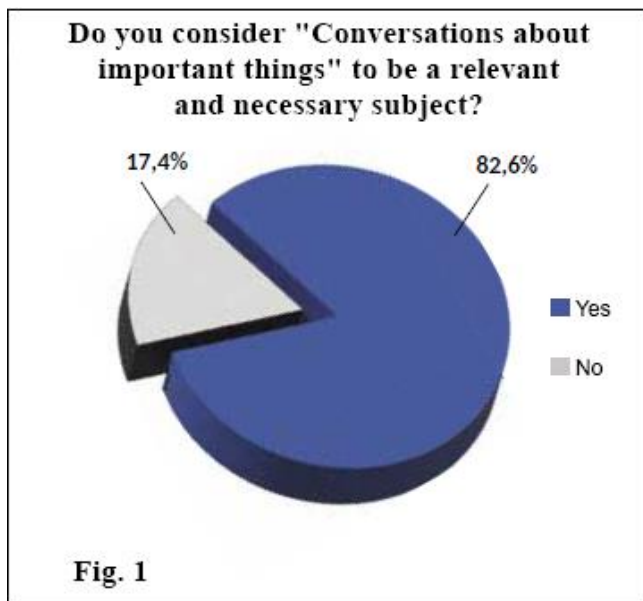
The Children's Public Council under the Commissioner for Children's Rights in Moscow has been representing the entire

- Do you consider "Conversations about important things" to be a relevant and necessary subject?
- How would you like to change the process of submitting the lesson "Conversations about important things"?
- What topics would be relevant for discussion in this lesson?
- How would you like to change the process of submitting the lesson "

Conversations about important things"?

The children took an active part in the survey, suggesting changes to the topics and new forms of submitting material for the lesson "Conversations about important things".

Thus, according to the results of the survey, 82.6% of respondents consider the lesson "Conversations about important things" to be a relevant and necessary subject.



73.9% take an active part in the lesson, 21.7% take part occasionally, 4.4% replied that they do not actively participate in the discussion of topics in the lesson.

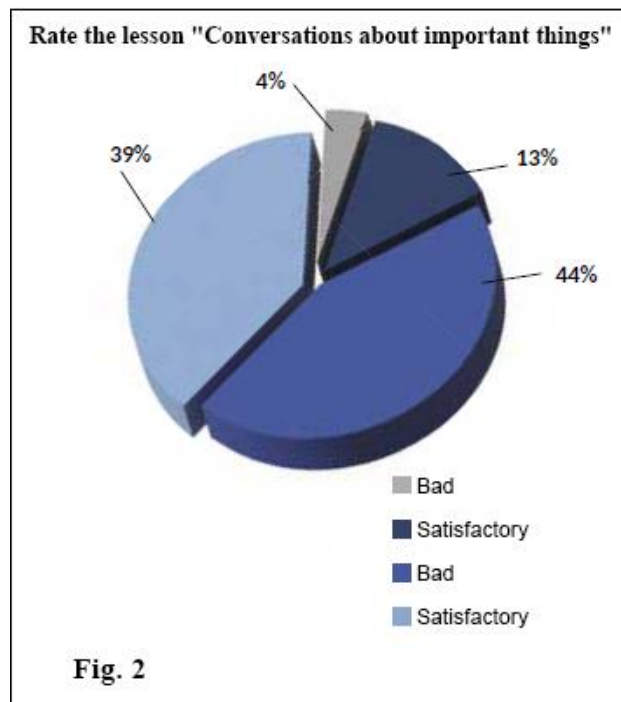
Teenagers noted the most interesting topics and made suggestions on how to change the lesson submission process, such as:

- "to make video lessons more informative and meaningful";
- "to diversify the lesson with interactive games on the topic of the lesson";
- "to introduce meta-subject conversations, where they do not just recall a moment from history or an important date, but consider why it happened exactly that way, how the science of that time affected the event, how people of that time saw the world."

There were often suggestions that "Conversations about important things" should be led by senior school students, participants in school self-government or members of the school's Governing Council, in order, in the opinion of the children, to set an example and be

on the same wavelength with the audience.

The study showed that, in general, the developed topics for the lesson "Conversations about important things" for teenagers are interesting and relevant. Especially, according to the children, the topics "related to the history of Russia, with its great personalities", "about great events for our country", "topics of patriotism, sports, about science and progressive areas developing in Russia" are important (quotes from



respondents' answers).

Patriotism is formed in the process of upbringing, socialization and education of schoolchildren. However, the entire social space for the development of patriotism is in no way limited to school walls. It is the family that plays a huge role here, as well as other social institutions of our society, for example, such as public organizations, mass media, cultural and sports institutions.

For more than a year, the Children's Public Council has been operating a project workshop "Civic Responsibility", where children develop, discuss and jointly implement projects aimed at developing patriotism among their peers, increasing responsibility for their Homeland.

One of these projects was the excursion "The Last Feat of General Berzarin" created in video format by the children themselves, where they tell in detail about the Hero of the Soviet Union Nikolai

Erastovich Berzarin.

Love for the Motherland, loyalty to traditions, knowledge of the history of the home country — all these are integral components of the concept of "patriotism". Unfortunately, in recent years, the establishment of new, sometimes not quite correct ideals has been observed among the younger generation. Having free access to a variety of information on the Internet, young

people are most often left to themselves and, like a sponge, absorb everything necessary and unnecessary. Patriotism is being eradicated by new standards, alien to the original Russian culture, and material values begin to prevail over spiritual ones. In this regard, it is important to support projects aimed at forming an active civic position among young people, a sense of responsibility for their actions, and the development of initiative and independence.

4. IMPLEMENTATION OF THE COMPREHENSIVE PROGRAM "SCHOOL OF LEGAL SOCIALIZATION" IN MOSCOW

The idea of the project "School of legal socialization" was born back in 2022. The aim of the project is to increase the legal competencies of teenagers who are leaders of public opinion. For several months, the program of events and the "roadmap" of the project were developed: a program of one-day and multi-day "legal visits", discussion platforms, master classes, legal quests, quizzes, etc. The project was launched in February 2023, when the first four-day visit of students of Moscow educational organizations - members of the governing councils to the Patriot Wellness and Educational Center, a subordinate institution of the Department of Education and Science of the city of Moscow, took place.

In Moscow educational organizations, more than three thousand active children have been elected to the governing councils. Before the start of the project "School of Legal Socialization", the children who were delegated to work in the Governing Council of Moscow schools clearly had deficits of legal knowledge in various branches of law. Also, the children often had little idea what tasks the Governing Council solves, what structure and powers it has.

The classes during the "legal visits" were conducted by specialists of the State Budgetary Educational Institution of Higher Education of the city of Moscow "Moscow City Pedagogical University", the State Budgetary Institution of the city of Moscow "City Psychological and Pedagogical Center of the Department of Education and Science of the city of Moscow", the State Budgetary Educational Institution of

Additional Education of the city of Moscow "Palace of Creativity of Children and Youth named after A. P. Gaidar", the State Budgetary Educational Institution of Additional Professional Education of the city of Moscow "Moscow center "Patriot. Sports" and others. As part of the studies, teenagers underwent various trainings and legal games. For example, the training "Constructive dialogue in a restorative approach" (on how to conduct a reconciliation service at school), the legal game "From the life of the Governing Council", quests on the topic of anti-bullying and other activities. In addition, they got acquainted with the basics of first aid and consolidated their knowledge on training dummies.

In total, in 2023, about 1,500 teenagers took part in more than 100 events within the framework of the School of Legal Socialization project. During the first year of the project, 3 video courses were developed and a thematic database based on real-life cases from the life of Governing Councils was prepared, a thematic portal was started, 2 competitions for Governing Councils of Moscow schools were launched.

On May 18, 2023, the first results were summed up in the Moscow City Duma. The guys who took part in the project, its coordinators and invited speakers discussed the results of their studies at the School of Legal Socialization, the benefits and the future of the initiative.

The head of the Department for the Protection of the Rights and Legitimate Interests of Minors — the Commissioner for Children's Rights in Moscow, welcoming the participants of

the event, noted that a systematic approach is needed in the field of legal socialization of minors. The growing interest of boys and girls in 2023 in the project "School of Legal Socialization", which originated in the capital, speaks for itself: the number of participating schools is growing. We need to continue to develop the project and scale it to other regions of Russia.

The project was supported by the Commissioner for Children's Rights under the President of the Russian Federation. Svetlana Smirnova, Head of the Department of Legal Education and Interaction with Scientific and Educational organizations of the Office of the Commissioner for Human Rights in the Russian Federation, noted in her speech that legal education of young people is one of the priorities of the Commissioner for Human Rights in the Russian Federation.

From August 24 to 28, 2023, a traditional Meeting of Children's Public Councils under the Commissioners for Children's Rights in the Central Federal District of the Russian Federation was held in Moscow on the topic: "From legal literacy to civil responsibility", where children from other regions had the opportunity to get acquainted with the program of the School of Legal Socialization. A lot of positive feedback about the program was received from the participants of the Meeting. Most of the participants admitted to existing deficits in the legal framework when working in the school's Governing Council or in school self-government.

On December 13-14, 2023, an interregional forum "Legal Education and socialization of Minors as an effective tool for shaping future leaders" was held in Moscow, initiated by the Head

of the Department for the Protection of the Rights and Legitimate Interests of Minors — the Commissioner for Children's Rights in Moscow. A resolution was adopted within the framework of the forum, which reflected the project "School of Legal Socialization". The forum participants unanimously supported the proposals for scaling this project to other regions of Russia. The delegations from the annexed territories of Donbass were particularly interested in this project. The participants noted the importance and success of this project and expressed confidence that the recommendations developed based on the results of the work and set out in the resolution will contribute to the development of the legal education system for minors, ensure the interdepartmental nature and unity of approaches to legal education, and respect for the rights of minors.

Following the results of the work in 2023, it was decided to continue the implementation of the project "School of Legal Socialization", provide legal knowledge to all minor members of the Governing Councils of schools and expand the target audience of participants, namely to include legal education of the parent community who are members of the Governing Councils of Schools in Moscow. The State Budgetary Educational Institution of Higher Education of the city of Moscow — Moscow City Pedagogical University — has developed materials for the governing boards of educational organizations subordinate to the Department of Education and Science of the City of Moscow, including on issues of patriotic and legal education. The project "Legal universal education" has also been developed for parents (legal representatives) of minors studying in the field of education of the capital.

6. ISSUES ARISING IN THE REALIZATION OF THE RIGHT TO EDUCATION BY CHILDREN WITH DISABILITIES

In accordance with the Law of the City of Moscow dated April 15, 2009 No. 6 "On the Commissioner for Human Rights in the city of Moscow", one of the main tasks of the Commissioner is to promote the restoration of violated human and civil rights and freedoms. The protection of the rights, freedoms and legitimate

interests of a child is a priority in the activities of the Commissioner.

In accordance with the Constitution of the Russian Federation, everyone is guaranteed the right to receive education. According to Article 19 of Federal Law No. 273-FZ dated December 29, 2012 "On Education in the Russian Federation",

educational organizations are required to create special conditions for students with disabilities to receive education.

In this regard, each educational organization should have the resources and necessary specialists to create special learning conditions for children with special educational needs.

An analysis of the appeals received in 2023 showed that individual families raising a disabled child face various difficulties in realizing their child's right to education.

In 2023, the Commissioner received 22 appeals from parents of disabled children on the issue of assistance in resolving disputes arising in educational organizations of the city of Moscow.

As it followed from the appeals, in some educational organizations there was no special correctional and developmental environment that helps in the upbringing, education, treatment and rehabilitation of children with disabilities, correction of developmental disorders, as well as social adaptation. Other families faced the lack of an assistant in schools and kindergartens who provides assistance in the use of rehabilitation equipment, monitors sanitary and hygienic requirements, ensures access to the building of an educational organization and the services provided therein. Some applicants pointed to a biased attitude towards the child on the part of employees and administrators of educational organizations, parents of classmates of their children. Two families found themselves in a difficult situation due to the lack of a medical worker in the educational organization who has the right and knowledge to carry out insulin therapy and dilution from a dry mixture of therapeutic nutrition.

Each appeal was carefully studied and reviewed by the Commissioner within the scope of his competence.

In a number of cases, the applicants' arguments were confirmed.

For example, citizen Sh. appealed to the Commissioner in order to protect the rights and legitimate interests of her young daughters suffering from autism spectrum disorder who attend the preschool department of an

educational organization. The applicant pointed out the absence of a special environment for her children and individual tutoring in the kindergarten. In order to comprehensively consider this appeal, the staff of the Commissioner's office, together with employees of the Moscow State Educational Institution "City Psycho-Pedagogical Center of the Department of Education and Science of Moscow" and the head of the ANCO "Center for Rehabilitation of Disabled Children "Our Sunny World", went to the educational organization. During the inspection, a partial absence of a special environment was established, and shortcomings were identified in the development of an individual educational route for minors. Individual tutoring was organized. Based on the results of the audit, the director of the educational organization was given recommendations on the development of an individual educational route and the organization of educational activities for students with disabilities.

In a number of appeals, the applicants pointed out that their children with disabilities with behavioral characteristics had been bullied by classmates and their parents. Despite the fact that, according to the results of the inspections, information about bullying was not confirmed, educational organizations carried out additional work on each appeal aimed at creating more comfortable conditions for all participants in educational relations and preventing negative manifestations among students: they held meetings and consultations, carried out activities designed to assist teachers and parents in learning and parenting. Educational psychologists and classroom teachers were sent to advanced training courses.

Currently, according to Federal Law No. 273-FZ of 29.12.2012 "On Education in the Russian Federation", primary health care for minors during the period of education and upbringing in educational organizations is provided by medical organizations of the state healthcare system of the city of Moscow. Medical personnel work in schools according to a schedule approved by the head of the medical organization and agreed with the head of the educational organization.

The provision of urgent and emergency

medical care to minors is carried out by the teams of the State Budgetary Institution of the city of Moscow "A. S. Puchkov Ambulance and Emergency Medical Care Station" of the Department of Health of the City of Moscow around the clock. Medical care for school students is provided by children's city polyclinics.

In the interests of her minor disabled child suffering from diabetes mellitus, citizen R. appealed to the Commissioner. As it followed from the appeal, the administration of the educational organization denied her free access to the educational organization. The applicant needed extended access to carry out insulin therapy for her son, if necessary.

In her appeal, citizen R. pointed out that calling an emergency medical team in each case of insulin administration to her son would disrupt the educational process of a minor and make it impossible for a disabled child to receive education directly in an educational organization.

The Commissioner sent a corresponding appeal to the Department of Education and Science of the city of Moscow, which in its response pointed out that in order to organize the safe stay of children with disabilities in educational organizations, especially if they

require procedures using medicines brought from home, interaction with parents (legal representatives) is of paramount importance, including their responsibility for the fulfillment of medical appointments and the organization of timely medical monitoring of children's health.

In order to resolve this conflict situation, the school administration provided the applicant with separate premises for home catering and insulin therapy, and, alternatively, offered to consider the possibility of teaching the child according to an individual schedule.

In 2024, the Commissioner will continue to study the issues that arise for families raising a disabled child when exercising their right to education, in particular, it is planned to monitor the need for this category of families to increase the number of special classes and special preschool groups in educational organizations in Moscow, as well as the expediency of expanding the teacher training program, working with disabled children.

The Department of Education and Science of the city of Moscow is recommended to constantly monitor the observance of the rights of children with disabilities to receive education.

IX. Right to personal dignity, freedom and personal integrity

1. ON THE OBSERVANCE OF HUMAN RIGHTS IN PLACES OF FORCED DETENTION

"I want to emphasize once again. Of course, there are people in places of detention who have committed or, as for pre-trial detention, are suspected of committing criminal acts, but these are our citizens - these are people, and they need to be treated humanely. We will work together to change this situation for the better" (President of the Russian Federation Vladimir Vladimirovich Putin/big press conference, December 23, 2021)

Changes for the better is the principle that guides the Commissioner in his activities to promote the protection of human and civil rights and freedoms in places of forced detention. Work on each appeal or public statements on the topic of forced detention, each visit to institutions where people whose freedom is limited are located, are aimed at solving specific problems.

It was about the difficulties that arose in the institutions of the penal enforcement system and the need to solve them at the beginning of the year that the Commissioner spoke at an expanded meeting of the board of the Federal Penitentiary Service of Russia in Moscow on summing up the results of activities for 2022 and defining tasks for 2023.

Speaking at the meeting, the Commissioner drew attention to some difficulties, including those that had previously been repeatedly identified by the Moscow Ombudsman. As they say, water grinds a stone, and the Commissioner's constant efforts often lead to a positive result, as in the case of the topic of the implementation of active suffrage among persons in custody.

The issue of exercising the electoral right of persons held in places of detention outside the electoral district has been repeatedly raised by the Commissioner, including in the 2022 Report, and thanks to the support of the Commissioner for Human Rights in the Russian Federation T.N. Moskalkova and the Chairman of the Central Election Commission of Russia E. A. Pamfilova, this opportunity was realized in 2023 in Moscow pre-trial detention centers.

Federal Law No. 184-FZ of May 29, 2023 "On Amendments to Certain Legislative Acts of the Russian Federation" amended the legislation on elections and referendums, providing for the

possibility of voting for persons in places of detention outside the electoral district in which they have active voting rights at their place of residence in elections of different levels. For this reason, on a single voting day in September last year, more than a thousand residents of other regions of our country were able to exercise their right to vote.

In the period from September 8 to 10, elections of senior officials of the subjects of the Russian Federation were organized and held in institutions subordinate to the Federal Penitentiary Service of Russia in Moscow.

On September 9, a vote of suspects and accused from other parts of Russia was held in pre-trial detention centers in Moscow, where elections of heads of subjects of the Russian Federation were scheduled, while citizens from 18 Russian regions were in the capital's pre-trial detention centers at the time of voting. A total of 1,206 people had the right to vote, all took part in the voting.

The next day, 2,163 suspects and accused Muscovites exercised their right to vote.

On a single voting day, held on September 10, the Commissioner, together with federal human rights defender T. N. Moskalkova, monitored the voting of suspects and defendants in the Federal State Institution SIZO-2 of the Federal Penitentiary Service of Russia in Moscow (hereinafter also – SIZO-2, Butyrka). Accompanied by the head of the Moscow Department of the Federal Penitentiary Service of Russia, S. A. Moroz, the Ombudsmen checked the observance of citizens' electoral rights, including the compliance of the voting procedure with the established requirements, the availability of visual information about candidates and booths for

secret voting. The Commissioners talked with the voters and presented memorable gifts to those prisoners who had recently reached the age of majority and participated in the elections for the first time.

All polling stations organized in the Moscow SIZO were attended by employees of the Commissioner's office, who monitored the observance of the electoral rights of suspects and accused during the voting.

Another significant result was the organization of delivery of medicines through an online service to persons in custody and convicts. For the pilot project, the Federal State Institution SIZO-6 of the Federal Penitentiary Service of Russia in Moscow (hereinafter referred to as SIZO-6) was selected, where women, including those with children under three years old, are held.

The service is designed to generate orders for medicines and transfer them to the medical unit of the institution. In accordance with the regulatory documents, medical preparations are stored in the medical part of the pre-trial detention facility and are issued to the recipient by a medical officer of the institution as prescribed.

In 2023, about 1,000 orders were delivered to persons held in SIZO-6.

More than three years ago, in his Report on Activities for 2018, the Commissioner proposed to develop a mechanism for organizing the purchase, by appointment of a doctor, by suspects and accused at their own expense or by their relatives (acquaintances) through an online service (online pharmacy) of medicines, similar to the current mechanism for the purchase of food and goods basic necessities through the online stores of the Federal State Unitary Enterprise "Kaluzhskoye" of the Federal Penitentiary Service of Russia. The relevant appeals were sent to the Ministry of Justice and the Federal Penitentiary Service of Russia. It is encouraging that this proposal of the Commissioner, with the support of executive authorities and human rights defenders, found its solution several years later.

Hopefully, other initiatives of the Commissioner will be taken into account in the future, including to solve one of the most acute problems that the territorial Department of the

Federal Penitentiary Service in Moscow has been facing for decades — this is the problem of remand prisons.

Currently, the Federal Penitentiary Service of Russia in Moscow includes, along with other institutions, 8 pre-trial detention centers.

Almost every year, the problem of exceeding the number of persons in custody over the number of places provided for in the pre-trial detention center was stated in Reports on the activities of the Commissioner, as well as during participation in law enforcement boards.

In order to reduce the number of persons held in pre-trial detention facilities of the Federal Penitentiary Service of Russia in Moscow, other measures were taken, which, unfortunately, had a temporary effect, but did not lead to drastic changes in the situation.

In order to systematically solve this problem, at the beginning of 2023, the Commissioner sent the following proposals to the Commissioner for Human Rights in the Russian Federation, T. N. Moskalkova, addressed to the federal executive authorities.

1. The Ministry of Internal Affairs of the Russian Federation, the Investigative Committee of the Russian Federation and the Supreme Court of the Russian Federation should consider the possibility of a systematic change in the law enforcement practice of election in Moscow, as well as the extension of a preventive measure in the form of detention against suspects and accused for committing crimes of minor and medium gravity, as well as crimes in the field of economics, by more widely applying to them preventive measures alternative to detention that are not related to the isolation of persons from society: recognizance bond, bail, house arrest, prohibition of certain actions.

2. The Ministry of Internal Affairs of the Russian Federation, the Investigative Committee of the Russian Federation, in order to achieve the task of ensuring reasonable deadlines for criminal proceedings, as set out in Article 6.1 of the Code of Criminal Procedure of the Russian Federation, should consider the possibility of regulating in departmental normative legal acts the issue of control by the

heads of investigative bodies regarding the timeliness and frequency of visits by investigators to accused persons in pre-trial detention facilities for conducting investigative and other procedural actions.

3. The Federal Penitentiary Service, the Judicial Department under the Supreme Court of the Russian Federation should consider the possibility of transferring, in accordance with the established procedure, convicts awaiting consideration of appeals in video conferencing mode, as well as to await receipt of orders on the entry into force of sentences from Moscow pre-trial detention centers to institutions located only within the subjects of the Central Federal District where there is no over-limit, providing them with a sufficient number of video conferencing rooms.

4. The Government of the Russian Federation is invited to consider the possibility of introducing amendments to Articles 9 and 13 of Federal Law No. 103-FZ of July 15, 1995 "On the detention of suspects and accused of committing crimes", according to which to expand the functionality of temporary detention facilities for suspects and accused of internal affairs bodies during over-limit in pre-trial detention facilities.

Due to the presence of temporary detention facilities for suspects and accused of internal affairs bodies (hereinafter also referred to as TDF), in Article 7 of Federal Law No. 103-FZ of July 15, 1995 "On Detention of suspects and accused of committing crimes", along with pre-trial detention facilities of the penal enforcement system and the possibility of providing suspects and accused in TDF in accordance with material and household and health requirements to make changes regarding the possibility of holding suspects and accused persons in an TDF without limitation of the period provided for in Article 13 of this Federal Law (10 days), in the presence of exceeding the limit of detention of suspects and accused in pre-trial detention facilities.

The proposed legal mechanism should allow, when transferred to a pre-trial detention center, to fully use the possibilities of the TDF for the detention of suspects and accused persons, in respect of whom detention has been chosen as a preventive measure, without a preventive period

of detention.

This proposal is due to the fact that, as a rule, pre-trial detention facilities largely contain persons detained at the request of the preliminary investigation bodies belonging to the internal affairs bodies of the Russian Federation. In this regard, the placement of suspects and accused in the TDF during transfer to the pre-trial detention center will not only reduce the burden on pre-trial detention facilities and improve the conditions of detention of persons, but also, as the Commissioner believes, will help to encourage the relevant departments of the internal affairs bodies to choose preventive measures not related to isolation from society.

5. The Government of the Russian Federation is invited to consider the possibility of amending the second part of Article 109 of the Criminal Procedure Code of the Russian Federation, which determines the possibility of extending the period of detention of the accused, in the absence of grounds for changing or canceling a preventive measure for up to 6 months, limiting the specified period to 4 months, or consider reducing the period of detention in custody of the accused who have committed crimes of minor and moderate severity.

Based on the results of consideration of these proposals, the Federal Commissioner noted the extreme urgency of the problem of exceeding the established limit in the Moscow region pre-trial detention centers and reported on the adoption of a number of important measures aimed at improving the situation of persons in custody.

The Moscow Ombudsman sincerely thanks the Commissioner for Human Rights in the Russian Federation, T. N. Moskalkova, for her high appreciation of the Commissioner's systematic and purposeful work to strengthen guarantees for the protection of the rights of persons in custody. The preventive measures developed by the Moscow Ombudsman and the Federal Penitentiary Service of Russia for Moscow to combat overlimit, outlined in a letter with relevant proposals, were recommended by the federal human rights defender for study and use by interested authorities and regional

commissioners.

Systematic work on solving this problem has yielded positive results. By the end of 2023, the number of persons held in institutions of the Federal Penitentiary Service of Russia in Moscow has become significantly smaller compared to previous periods. The overlimit was **317 people, or 3.4%**, compared to 17.6%, which was at the end of 2022. At the same time, the number of people who arrived at the institutions of the Federal Penitentiary Service of Russia in Moscow during the whole of 2023 amounted to **156,279 people** (the same period last year, hereinafter referred to as the SPLY) — **166,190 people**).

The limit of filling institutions of the Federal Penitentiary Service of Russia in Moscow as of the end of last year numbered **9234 people**.

The actual number of persons held in the Federal Penitentiary Service of Russia subordinated to the capital Department amounted to **9,598 people** (the same period last year, hereinafter referred to as SPLY) — **10,751**, including men — **8,540** (SPLY — **9746**), women — **1,011** (SPLY — **985**), minors — **47** (SPLY — **20**), persons with disabilities — **119** (SPLY — **134**).

Thus, there is a downward trend in overlimit, which gives hope that the institutions of the Federal Penitentiary Service of Russia in Moscow will function under normal conditions.

As a positive change in the institutions of the penal enforcement system, which can lead to positive changes on the issue, also repeatedly indicated by the Commissioner, about taking measures to reduce the number of suicides and illegal actions in the pre-trial detention center, it is worth giving an example of the implementation of the Digital SIZO project in SIZO-2. The implementation of this project became possible with the assistance of the Moscow Government in terms of sharing experience in the implementation of advanced IT solutions and systems that are effectively used in Moscow transport.

The Commissioner, together with members of the Public Expert Council under the Moscow Ombudsman, visited Butyrka on June 9 and got acquainted with the unique innovative control

system.

Modern equipment has been installed in the situation center of SIZO-2 (hereinafter referred to as the Center). The new functionality of the Center allows you to coordinate the actions of all services, make quick decisions and respond to emergency situations, including possible suicide attempts, as well as monitor the safety and observance of the rights of prisoners in the institution.

The creation of the Digital SIZO project is important for people who, due to the prevailing life circumstances, were in captivity for various reasons.

The Commissioner expresses gratitude to the Government of Moscow for its invaluable assistance in improving the conditions of forced detention and ensuring the realization of the right of suspects, accused and convicted persons to respect the dignity of the individual.

According to the Moscow Ombudsman, the positive experience of SIZO-2 deserves not only a positive assessment, but also to be extended to all institutions of the penal enforcement system in Moscow and other regions of the Russian Federation.

Since the Commissioner is entrusted with the tasks of protecting the rights of citizens of various categories, in the field of observance and protection of human rights in places of forced detention, interaction with the Public Monitoring Commission of the City of Moscow (hereinafter also referred to as the PMC of Moscow) is of particular importance for the Commissioner.

The cooperation between the Moscow Ombudsman and the PMC of Moscow is based on friendly and partnership relations and is secured not only by federal legislation, but also by an agreement on cooperation concluded in 2020.

At the initiative of the Commissioner, on March 24, a meeting was held on the territory of the Department of the Federal Penitentiary Service for the city of Moscow, at which the Moscow Ombudsman and members of the Moscow PMC, together with representatives of the Federal Penitentiary Service of Russia for Moscow, the Moscow Department of Health and the Moscow Prosecutor's Office, discussed issues of interaction, as well as observance and protection

of human rights in places of forced detention.

During the meeting, the participants discussed various topics, including the difficulties encountered when members of the Moscow PMC visit medical organizations providing psychiatric care in inpatient settings, providing suspects and accused with medical care in the capital's health facilities, respecting the rights of suspects and accused to education and correspondence, informing defenders and relatives when sending convicts to other regions and much more.

At the same time, the Commissioner, taking into account previous activities, asked to draw the attention of the members of the PMC during public control to the issues of transportation and escort of suspects, accused and convicted by police officers, as well as the accessibility of gyms in pre-trial detention facilities for prisoners.

In conditions of isolation and overcrowding of premises, it is important, in the opinion of the Commissioner, to expand the possibility for suspects and accused to perform physical exercises and sports on the territory of the pre-trial detention center.

The concept of the development of the penal enforcement system of the Russian Federation for the period up to 2030 provides that in order to ensure the rights and legitimate interests of suspects and accused, as well as to organize appropriate conditions of detention in pre-trial detention facilities, it is necessary to create conditions for persons in custody to play sports outside the cells.

The Commissioner suggests that the Federal Penitentiary Service of Russia for Moscow consider the possibility of taking additional measures aimed at increasing the accessibility of gyms for persons in custody, as well as expanding the possibility of using stationary sports equipment, for example, horizontal bars and bars, on the territory of walking yards.

One of the areas of interaction between the Commissioner and the PMC of Moscow also includes joint inspections of places of forced detention.

The chairman of the Public Monitoring Commission of the City of Moscow, members of

the Moscow PMC, the Commissioner and staff of his office, during 2023 checked the conditions of detention in the Federal State Institution SIZO-5 of the Federal Penitentiary Service of Russia in Moscow, in the TDF of the Department of Internal Affairs of the South-Western Administrative District, the Temporary Detention Center for foreign citizens and a special receiver for the detention of persons subjected to administrative arrest of the Department of Internal Affairs of the Russian Federation of the Troitsky and Novomoskovsky Administrative Districts of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow.

During the inspections, attention was paid to the conditions of detention, the order of medical care, catering, daily walks, and observance of the rights of citizens established by law. In all cases, the administrations of places of forced detention were given specific recommendations regarding material and living conditions, which were considered and satisfied in the process of joint inspection and conversation with citizens. At the same time, during one of the inspections, violations were detected in the TDF of the Department of Internal Affairs for the South-Western Administrative District of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow, in connection with which a corresponding appeal was sent by the Commissioner to the Main Directorate of the Ministry of Internal Affairs of the Russian Federation in the city of Moscow.

Based on the results of consideration of the Commissioner's appeal, the administration of the Ministry of Internal Affairs of Russia in Moscow took measures to eliminate logistical deficiencies in the Temporary Detention Facility of the Department of Internal Affairs of the South-Western Administrative District and bring it into proper sanitary condition.

In total, in 2023, the Commissioner carried out **7 visits** to special institutions of the Federal Penitentiary Service of Russia and the Federal Penitentiary Service of Russia in Moscow, during which **110 people** held in pre-trial detention centers were personally received.

Some inspections were carried out jointly with representatives of the Moscow Prosecutor's

Office, with whom the Commissioner has built a constructive and good interaction.

A joint personal reception and visits to the chamber premises, of course, strengthens state guarantees for the protection of human and civil rights and freedoms. Special attention is paid to women, including those with children under three years old.

During one of the visits to SIZO-6, the Commissioner drew attention to the problematic issue of providing women with children with free food.

Due to the provisions of the current legislation of the city of Moscow in the field of social support for families with children, children of the first, second and third years of life are provided free of charge, according to the conclusion of doctors of medical organizations of the state healthcare system of the city of Moscow, baby food products (including adapted milk mixtures, milk, fermented dairy products, cottage cheese, cereals, meat, vegetables and fruit purees, fruit and vegetable juices). This natural assistance is provided to children and women who are residents of the city of Moscow.

However, as a rule, most women with children held in SIZO-6 not only do not have a place of residence in the capital, but also, as often happens, are not citizens of the Russian Federation. At the same time, women with children in SIZO-6 are held together for 5-7 people, among whom Muscovites and their children can use social support measures in the form of free food, while nonresident residents and foreigners with their children do not have such an opportunity.

In accordance with the Constitution of the Russian Federation, the Russian Federation, as a social state, provides state support for the family, motherhood, fatherhood and childhood, disabled people, elderly citizens, establishes state pensions, benefits and other guarantees of social protection (Article 7); motherhood and childhood, the family are protected by the state (Article 38, part 1); everyone is guaranteed social security according to age, in case of illness, disability, loss of breadwinner, for the upbringing of children and in other cases provided for by law (Article 39, part 1).

The implementation by the State of the constitutional obligation to establish guarantees of social protection involves taking into account the specifics of the situation of certain categories of citizens for whom state support is a necessary source of livelihood.

The detention of women who are not residents of the city of Moscow, with whom their children of the appropriate age are staying, excludes in the case under consideration the possibility of obtaining baby food products at the place of residence. At the same time, despite reasonable restrictions on the freedom of their mothers, children under 3 years old who are with them have the right to expect to be provided with everything necessary to maintain health and normal development, and therefore it is important to take into account the specifics of their situation.

In order to create the same conditions for the children of suspects and accused women held in SIZO-6, the Commissioner appealed to the Government of Moscow with a request to consider the possibility of assistance in resolving the issue of providing free meals to children who are in SIZO-6 with women who are residents of other regions of the Russian Federation or foreign citizens for the period of detention in the institution.

According to the information received, this proposal has found support in the Government of Moscow, and therefore the issue of making appropriate changes to the legislation of the city of Moscow has been taken into consideration. The Commissioner expresses the hope that the relevant amendments will be introduced in 2024.

It is worth noting that the work of the Commissioner does not often but has pleasant reasons for visiting pre-trial detention centers, one of which last year was the solemn ceremony of consecration of the prison church in honor of the icon of the Mother of God "Joy of All Sorrowing", which was destroyed in the 20s of the last century and restored on the territory of the Federal State Institution SIZO-1 of the Federal Penitentiary Service of Russia in Moscow ("Matrosskaya tishina").

The consecration was performed by His Holiness Patriarch Kirill of Moscow and All Russia.

Not everyone is capable of correction through the use of disciplinary action alone. Sometimes, the lack of spiritual needs of prisoners to a certain extent leads them back to places of detention. But in order for this not to happen, those who stumble should have a chance to build their spiritual life and strengthen their faith, and for this it is necessary to create conditions for the spiritual development of the individual. Strengthening cooperation and expanding the participation of religious organizations belonging to the main traditional religions is significant in order for human life to be filled with meaning and new content. Therefore, the restoration of the temple on the territory of the "Matrosskaya tishina" is another good step towards people who have made a mistake and want to change for the better. Unfortunately, the penal enforcement system has not yet reached such a level of improvement that human rights defenders visit special institutions only for good reasons. That is why the Commissioner mainly comes to pre-trial detention centers on appeals, of which **523 were received** from suspects, accused and convicted persons, as well as their relatives, defenders and acquaintances in 2023, which is **10.5%** of the total number of letters from applicants received by the Moscow Ombudsman.

Most of the correspondence is related to issues of disagreement with the actions (inaction) and decisions of officials and the court in the conduct of criminal proceedings. However, as a rule, visits by the Commissioner to pre-trial detention centers or other places of forced detention are conditioned by the need to verify the arguments of the complaint on issues of ensuring human rights in isolation. In 2023, **135** such appeals were considered (2022 — **198**), of which **40** (2022 — **42**) on problems of detention conditions.

In addition, **37 complaints** (including repeated appeals and complaints against institutions located in other regions) (65 in 2022) were considered for the deterioration of the health status of persons in places of forced detention, non-provision or improper provision of medical care. With a positive result, **22 appeals** were resolved in cooperation with the FGHI (Federal Government Health Institution) PHU-77 (Primary Healthcare Unit) of the Federal Penitentiary Service of Russia (in 2022 — **28 appeals**), in other cases the applicants' arguments were not confirmed or

the appeals were sent according to territoriality.

One of the aspects of the problem of overlimit in the pre-trial detention center is the violation of the right of suspects and accused to an eight-hour sleep, which, of course, leads to certain complaints.

In July 2023, the Commissioner received a complaint from a convict serving a sentence in a correctional colony of the Volgograd region about a violation of his right to material and household support during his detention in the Federal State Institution SIZO-4 of the Federal Penitentiary Service of Russia in Moscow.

The applicant stated that, in violation of the requirements of federal law, he was not provided with an individual sleeping place. The persons held in the cell had to take turns sleeping, in connection with which his right and the right of his cellmates to an eight-hour sleep were violated.

An appropriate appeal was sent to the Prosecutor of the city of Moscow by the Commissioner on the organization of verification of the arguments of the specified complaint.

During the verification activities of the Moscow Prosecutor's office, the convict's arguments were confirmed. It was established that during his stay in the Federal State Institution SIZO-4 of the Federal Penitentiary Service of Russia in Moscow, the limit of the content of the cell room was exceeded almost twice. In connection with the revealed violations of the law, in August 2023, the prosecutor made a submission to the head of the Department of the Federal Penitentiary Service of Russia for Moscow on their elimination.

Refusal to transfer from one correctional institution to another also encourages the convict to contact the Commissioner in the hope of assistance in protecting his rights.

A convict serving a sentence in the form of correctional labor on the territory of a site functioning as a correctional center (hereinafter referred to as the SFCC), at one of the colony settlements in the Kirov region, complained to the Commissioner about the refusal of the Federal Penitentiary Service of Russia

to transfer him due to permanent residence in Moscow from this correctional institution to the SFCC of the Federal State Institution CS-2 of the Federal Penitentiary Service of Russia in Moscow or to one of the correctional centers located in the Moscow region.

As the applicant indicated, he repeatedly applied to the Federal Penitentiary Service of Russia on this issue, but was refused while there were places in correctional institutions in Moscow and the Moscow region.

Having studied the applicant's arguments, the Commissioner appealed in his interests to the Prosecutor General's Office of the Russian Federation. Based on the results of the review, the Moscow Ombudsman was informed by the supervisory authority that the Federal Penitentiary Service of Russia made a positive decision to transfer the convicted person for further serving of punishment in the form of forced labor to a correctional center located in the Moscow region.

Suspects and accused persons in custody, in addition to being deprived of their liberty, have many restrictions, which, however, are not related to the right of citizens of this category to marry.

The Commissioner received a complaint from

the accused from the Moscow pre-trial detention center about the inaction of the investigator on the issue of obtaining permission for a notary to visit the pre-trial detention center to file an application for marriage.

On this issue, the Commissioner addressed the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow, a positive decision was made based on the results of the review and the applicant's request was satisfied.

People, times and circumstances may change, but the well-known motto of doctor, philanthropist and human rights activist Fyodor Petrovich Haaz (Friedrich Joseph) "Hurry up to do good" remains unchanged. For the Commissioner, this phrase is not only a source of inspiration, but also a tool for positive changes in the lives of those whose fate has not turned out in the best way.

In many ways, the positive changes that occurred in 2023 as a result of the activities of the Commissioner for the Protection of the rights of persons in places of forced detention became possible in cooperation with government agencies and public associations. It is together that we will continue to do good and seek to change the situation of citizens deprived of their liberty for the better.

X. Right to housing

3. PROVISION OF RESIDENTIAL PREMISES FOR ORPHANS AND CHILDREN LEFT WITHOUT PARENTAL CARE

The issue of providing residential premises in the city of Moscow to orphans and children left without parental care, persons from among orphans and children left without parental care (hereinafter referred to as orphans) is under constant control of the Commissioner.

According to the Department of Labor and Social Protection of the Population of the city of Moscow, 1,323 people are included in the Plan for providing residential premises for orphans and children left without parental care for 2023, 985 of them are to be provided with residential premises from the specialized housing stock of the city of Moscow under lease agreements for specialized residential premises. Of the 985 people to be provided with housing, 207 were taken into care in other regions of the Russian Federation.

The required number of apartments was selected and sent by the CPD (City Property Department) to the authorized organization of the Department of Labor and Social Protection of the Population of the city of Moscow — the State Budgetary Institution of the city of Moscow Resource Center for Custody and Guardianship "Sodejstvije".

According to the CPD, as of December 31, 2023, based on the results of the inspection of apartments:

- first-hand contracts have been signed with 755 orphaned children;
- 107 orphaned children are invited to sign first-hand contracts;
- arrangements are being made for the conclusion of first-hand contracts for 47 orphaned children;
- 75 orphaned children refused the proposed residential premises.

The necessary volume of well-maintained one-room apartments to provide orphans in 2024 will be formed from residential premises planned for admission to the resource within the framework of the Targeted Investment Program of the city of Moscow, as well as a secondary resource of apartments entering the Department's resource after repairs are carried out in them.

Monitoring of the observance of citizens' housing rights, including during the Renovation Program, will continue.

XII. On the participation of the Commissioner in legislative and law enforcement activities at the federal and regional levels in the field of protection of citizens' rights

In the course of carrying out his activities, the Commissioner has to deal with the activities of non-profit organizations (NPO), as a rule, carrying out their activities in the form of an autonomous non-profit organization, in which parents for various reasons, including in the case of a difficult life situation, place their children for a long time.

At the same time, parents issue a power of attorney to the directors of such organizations to represent the interests of the child, and also conclude an agreement, the provisions of which give the director the rights of a legal representative.

At the same time, in accordance with the current legislation, the transfer of parental rights to another person by a power of attorney or by concluding an appropriate agreement is not provided.

According to Article 13 of Federal Law No. 48-FZ of 24.04.2008 "On Custody and Guardianship", parents can submit to the custody and guardianship authority a joint application for the appointment of a guardian or trustee for their child for a period when, for good reasons, they will not be able to perform their parental duties, indicating a specific person. The act of the custody and guardianship authority on the appointment of a guardian or trustee at the request of the parents must specify the term of validity of the powers of the guardian or trustee. However, this does not happen in this case.

Many children live in NPO for a long time, sometimes for several years. The director of the organization performs the functions of a legal representative. That is, in fact, this NPO performs the functions of an organization for orphans and children left without parental care, without being legally such. As a rule, such organizations declare that they provide minors with social services with accommodation, assist in obtaining education, organize sports, cultural and other activities that promote the development of children.

Parents indicate a difficult life situation as

the main reason for placing children in such organizations. However, the employees of the organization do not verify this statement. Information about families is not sent to the custody and guardianship authorities at the place of residence of the family. As a result, there is no work with families to overcome a difficult life situation.

Thus, the office of the Commissioner received information from the Commissioner for Human Rights in the Ryazan region about two minors registered at their place of residence in Moscow, who have been staying in the territory of the Ryazan region for a long time in the ANCO "Children's Social Crisis and Rehabilitation Center "Marfa". They were placed there by their mother.

During the inspection, it was established that the mother does not live at the place of residence. The grandmother of the children does not communicate with her daughter, she does not know where she is, she learned that her daughter gave birth to two more children from a Single housing document. In relation to the two older children, the mother is deprived of parental rights.

According to the information of the Commissioner for Human Rights in the Ryazan region, out of 27 children in the above-mentioned institution, 11 are raised by single mothers, one of them abuses alcoholic beverages, two are subject to chemical dependence. Of the total number of mothers, eight have unsatisfactory living conditions; seven have no permanent place of residence, seven do not work, the employed ones are mainly employed in trade and other service sectors. Two women were raised in a troubled foster family and had early childbirth at the age of 15-16, one woman has a conflict divorce, one has a dependent disabled child. Two mothers have health problems, one of them is a disabled person of the 2nd group.

Thus, in essence, consent to long-term placement of children in an appropriate institution in most cases is a veiled refusal to raise

children in order to avoid further possible deprivation of parental rights. In such circumstances, there is a need to protect the rights and legitimate interests of children.

However, neither the custody and guardianship authorities at the place of residence of children nor at the place of their actual stay in NPO have information about such children, which deprives them of the opportunity to exercise effective control (supervision) over minors and organize work to protect their rights and legitimate interests.

Such organizations operate on the territory of many subjects of the Russian Federation, but they come to the attention of public authorities by accident: in case of emergency situations or during the consideration of received appeals.

At the same time, state organizations operate in each region, in which parents can place their children for a while in connection with a difficult life situation that has arisen and which can help in overcoming a difficult life situation in which the family finds itself.

The activities of such NPO do not involve working with the family, contributing to the emergence, in fact, of social orphans, whose parents, under various pretexts, refused to raise their children and at the same time do not bear any responsibility for this.

In accordance with paragraph 1 of Article 122 of the Family Code of the Russian Federation, officials of organizations (pre-school educational organizations, general education organizations, medical organizations and other organizations) and other citizens with information about children left without parental care are required to inform the custody and guardianship authorities at the place where the children are actually located.

In this regard, it seems advisable to consider amending Federal Law No. 7-FZ dated 12.01.1996 "On Non-Profit Organizations" on the obligation of such NPO to inform the custody and guardianship authorities at the location of the organization about their activities, as well as to provide information about children placed in the organization and the reasons for their placement in order to further organize work with the family to overcome a difficult life

situation. It is also necessary to provide for the administrative responsibility of the organization for non-fulfillment of this obligation.

It should be noted that this issue requires additional study and discussion.

At the same time, it is possible to create a register of such non-profit organizations, which, before making changes to the current legislation, will work with families to overcome a difficult life situation and carry out their functions in close cooperation with the custody and guardianship authorities.

The Commissioner sent appeals to the Committee of the State Duma of the Federal Assembly of the Russian Federation on Family, Women and Children and the Commissioner for the Children's Rights under the President of the Russian Federation with a request to consider initiating appropriate changes to the current legislation.

The issue remains under control in the office of the Commissioner.

One-time regional payments to family members of the deceased serviceman

In the Report of the Commissioner for Human Rights in Moscow for 2022, the Ombudsman's attention was drawn to the issue of expanding the list of family members of a serviceman who died in his military unit in terms of receiving a **One-time regional payment** (Section XV, subsection "Assistance to families mobilized in Moscow" of the Commissioner's Report for 2022).

As it was noted, during the work with the appeals, the issue of payments to parents and persons replacing them of the deceased (died) serviceman was worked out, according to the Decree of the Mayor of Moscow dated 22.09.2022 No. 52-UM "On additional social guarantees to persons called up for military service on mobilization" (hereinafter — the Decree of the Mayor No. 52- UM).

So, according to one of the appeals, it was found out that the father of the serviceman who subsequently died in the SMO zone had long left the territory of Russia, had Lithuanian citizenship,

did not take part in the upbringing and maintenance of his son, did not pay alimony. The stepfather fulfilled the parent's duty of upbringing.

The Decree of the Mayor No. 52-UM provides for a one-time payment in the amount of 3,000,000 rubles, which is paid in equal shares to the family members of the deceased (died) serviceman, spouses, children and **parents of the deceased serviceman, regardless of their performance of parenting duties.**

Often, other persons (stepfathers, stepmothers, guardians) perform the parenting duties.

Current federal legislation allows for the possibility of receiving appropriate payments to

the actual caregivers of the deceased serviceman.

The proposal of the Moscow Ombudsman to include his actual caregivers in the list of family members of the deceased serviceman was accepted by the participants of the Interregional innovative and practical Conference "Modern approaches to comprehensive social support and rehabilitation assistance to participants of the SMO and their families aimed at protecting the rights and improving the quality of life", held in Moscow on October 26, 2023, and included in the final Resolution.

Under the circumstances, we consider it fair to include the actual educators of the defender of the Fatherland in the list of family members of the deceased serviceman in order to implement regional social support measures.

XIII. Forms of the Commissioner's influence on the development of the human rights situation in Moscow

1. ON THE WORK OF PUBLIC EXPERT COUNCILS UNDER THE COMMISSIONERS FOR HUMAN RIGHTS AND CHILDREN'S RIGHTS

In 2023, the Public Expert Council under the Commissioner (hereinafter referred to as the PEC, the Council) continued its work. At the end of the year, it consisted of 37 people.

Taking into account the importance of the common task of supporting the participants of the SMO and their families, one of the Council meetings was devoted to the effectiveness of the constitutional and legal model of social support for the participants of the SMO and their families in Moscow. At the event, held on May 29, 2023, the participants discussed issues related to the medical and psychological characteristics of the rehabilitation of participants in the SMO, various assistance to participants in a special military operation, the activities of the Crisis Center for Women and Children in providing targeted assistance and support to military personnel and mobilized, as well as their family members during the SMO, the work experience of teachers and psychologists with children whose fathers perform the tasks of a special military operation, the role of NPO in providing targeted assistance and support to military personnel, mobilized and their families.

Director of the State Budgetary Institution of Moscow "Unified Support Center" Matveeva Yu. A. presented the program "5 steps towards returning to a normal life", developed in Moscow to help veterans of the SMO and their families.

A member of the Public Council, Muzykantsky A. I., voiced the issue of providing legal and humanitarian assistance to refugees from Kharkov, who are in a temporary residence center in the city of Rossosh, and other residents of the territories of the Lugansk region.

Following the discussion of one of the topics of the meeting, in 2023, as a result of interaction between the Commissioner and the State Budgetary Institution of the City of Moscow "Resource Center for the Development and Support of the Mosvolonter Volunteer

Movement", it was possible to provide prompt assistance in providing humanitarian assistance to residents of new regions of the Russian Federation.

During 2023, the members of the Council, in follow-up to the decisions taken at the meeting, continued, together with the office of the Commissioner, to actively participate in volunteer movements that support the participants of the SMO and their families, as well as to carry out activities in the field of patriotic education of young people in order to maintain civic engagement. As part of the work of the Public Expert Council under the Commissioner, field events are practiced, which involve experts with human rights experience in a particular field. Two such trips took place during the year.

On June 9, members of the working group of the Public Council together with the Commissioner visited the Federal State Institution SIZO-2 of the Federal Penitentiary Service of Russia in Moscow, where they got acquainted with the Digital SIZO project.

The staff of the institution demonstrated to the experts and the Commissioner the functionality of an intelligent system that allows coordinating the actions of all services, promptly making decisions and responding to emergency situations, as well as monitoring the safety and observance of the rights of prisoners in the institution.

At the end of the demonstration, PEC experts not only gave a positive assessment of the advantages of the digital security system, but also discussed with the head of the Federal Penitentiary Service of Russia for Moscow, S. A. Moroz, a number of issues related to the conditions of detention of suspects, accused and convicted persons, as well as respect for their right

to protection.

On October 12, 2023, the working group of the Public Expert Council visited the Unified Support Center of the State Budgetary Institution of Moscow.

Experts regularly inform the Commissioner about difficult cases and life situations of Muscovites in connection with the conduct of the SMO to provide operational assistance. Therefore, the visit of the Council's experts to the Center was important from a practical point of view.

Within the framework of the meeting, a tour of the Center was conducted, during which the invited had the opportunity to get acquainted with its work, with all the features and subtleties of its functioning, as well as with the organization of the process of providing appropriate services, implemented programs, forms and methods of rehabilitation and adaptation of military personnel in Moscow institutions. In particular, the members of the Council learned that the participants of the SMO can receive psychological support, legal advice, assistance in finding a job at the Center, as well as consult with specialists about the possibilities of the city in the field of rehabilitation and prosthetics.

The members of the Public Expert Council under the Commissioner discussed the role of non-profit organizations operating in the territory of the city of Moscow in helping the participants of the SMO and their family members, and also expressed their suggestions in the field of legal assistance to the legal community, psychological and social support. As a result of the working group's visit to the Center, the participants of the meeting received full information about its activities and were able to determine for themselves ways to interact with it in order to further help the participants of the SMO and their families.

The Youth Public Expert Council under the Commissioner (hereinafter also — YPEC, Youth Council), has shown its activity not only at meetings of the Youth Council, but also outside it. Due to the rotation of the YPEC, at the end of the year it consisted of 24 people.

At the first meeting, held on March 23, 2023,

young experts set themselves the task of participating in school classes "Conversations about important things" with the aim of legal education of students. In addition, the members of the Youth Council discussed the problem of increasing cases of fraud in the capital, the victims of which were students, and spoke about the need to create information content that helps prevent such situations.

As part of the decisions taken, visits to the state budgetary educational institutions of the city of Moscow "Western Complex of Continuing Education" and "School N 806" took place in autumn, during which members of the YPEC told students about the activities of the Commissioner. Also in 2023, the members of the council launched the #PRAVprosvet column on social networks, highlighting pressing topics in terms of legal protection and prevention of offenses.

On September 21, 2023, a meeting of the Youth Expert Council under the Commissioner was held, at which they discussed the results of the work of the YPEC, including the protection of the rights of Muscovites during the preparation and conduct of the elections of the Mayor of Moscow, made a rotation, including new candidates in the Youth Council.

At the meeting, the council members accepted the chairman's proposal to monitor and work out ways to resolve issues on the following issues: living conditions for students and postgraduates in student dormitories of the capital's universities, students' lifestyle, the quality of dormitories, checking for compliance with their norms and rules; transport accessibility to places of attraction for young people in the territory of New Moscow and ZelAD (Zelenograd Administrative District); the effectiveness of programs promotion of youth employment in Moscow: problems and opportunities in the employment of the capital's youth; the effectiveness of career guidance for school and student youth; the state and possibilities of modernization of equipment and specialized devices of military training centers at federal educational institutions of higher education located in the territory of the city of Moscow.

In accordance with the regulations of the

YPEC, young experts have formed monitoring groups to collect, process and disseminate information on socially significant issues in the field of youth policy in the following areas: healthcare; legislation; mass communications (media: Internet, social networks, print and television, radio publications); science and industry; public and religious organizations; education; social policy and labor relations; housing policy; ecology; electoral legislation; issues of support for participants in the special military operation and their family members.

Throughout the year, representatives of the Youth Council worked within the framework of the all-Russian action #MyVmeste, organized the work of student sites for collecting and sorting humanitarian aid for evacuated residents, military personnel and their family members, took part in the work of the Mosvolonter humanitarian aid headquarters. They also worked on the hotline for support of the mobilized, held face-to-face meetings with demobilized soldiers, helped in solving pressing issues at personal receptions of citizens.

In the spring, members of the Youth Council took part in organizing a culinary master class for people with vision problems at the Mozhaisk District Moscow Longevity Center, and an event "Healthy Breakfast with an expert" was held at Medical College No. 2. Also in the spring, young experts took part in the grand opening of the exhibition museum "The Unconquered", dedicated to the life story of children prisoners of Nazi concentration camps and ghettos during the Great Patriotic War, and also took part in the action "Wall of Memory", which involves the installation of stands where anyone can attach a portrait of their relative — a participant in the Great Patriotic War with the specified full name, title and years of life. They took part in laying flowers, took care of mass graves.

During the summer, YPEC members participated in the opening of the art exhibition "Lost Childhood" at the Victory Museum. The exhibition was timed to coincide with the International Children's Day. They also helped in organizing a legal quest, which took place at the Child Development Center — Kindergarten No. 1

of the Office of the President of the Russian Federation. The quest program was developed in collaboration with teachers and psychologists. For young Muscovites, the quest turned out to be multifunctional and included different types of games: verbal, didactic, board, story-role-playing and mobile.

During the autumn period, representatives of the Youth Council attended meetings of anti-drug commissions in the capital prefectures, raised issues of countering illicit trafficking of narcotic drugs and psychotropic substances offline (on asphalt, buildings, etc.) and online (on the Internet).

In winter, young experts organized master classes for pupils of the Sputnik Family Education Center together with the Moscow Judo Federation, joined the Moscow Regional Council "Movement of the First" and throughout the year took an active part in the work of the movement, took part in a training seminar (design session) "Ensuring the rights of youth in the digital space", held at the site of the Kutafin Moscow State Law University.

Representatives of the Youth Council team became part of the team leaders of the Centers for Attracting and training Volunteers of the World Youth and Student Festival 2024 and were trained at the Sirius federal site. The team will have to coordinate the work of 5,000 volunteers of all functional areas at the Festival venues.

In addition, representatives of the YPEC took part in the work of the youth forums "Territory of Meanings", "Tavrída ART", the forum of civic participation "We are Together" and other forums organized with the support of Rosmolodezh, were trained at the Mashuk Knowledge Center as part of the "Voice of Generation field site. Teachers", organized with the support of the Ministry of Education and Science of Russia. As experts, the children took part in youth competitions such as "Student of the Year 2023", "Successful Youth 3.0" and others.

On a monthly basis, members of the Youth Council took part in district and regional receptions of citizens in different districts of the capital, conducted free law and legal consultations for different categories and groups of the population, within the framework of the Youth Reception projects, answered questions on the

topics of landscaping, housing and communal services, renovation, improvement of housing conditions, social benefits for families of mobilized and military personnel themselves. During the year, the students held meetings and interactive classes within the framework of the project to improve the legal literacy of the older population at the Moscow Longevity Center, received and processed electronic appeals from citizens.

During the year, they also held charity events to collect humanitarian aid, master classes on making trench candles, participated in the delivery of humanitarian aid to new regions, including the delivery of necessary technical equipment for the Storm combat detachment, took

part in commemorative events and memorial patronage actions.

Within the framework of the Historical Memory project, members of the Youth Council, together with local branches of the All-Russian political party United Russia, organized personal congratulations to veterans of the Great Patriotic War, and also took part in the organization of the annual Victory Candle commemorative event.

For achievements in the field of human rights and charitable activities, several members of the Youth Public Expert Council under the Commissioner were awarded diplomas, certificates and letters of thanks at the regional and federal levels during 2023.

Children's Council

At the end of 2022, following the results of a competition among students — members of the Governing Councils of educational organizations in Moscow, a new composition of the Children's Public Council was formed under the Commissioner for Children's Rights in Moscow, and in 2023 the Children's Council began work in an updated composition.

The CPC included 60 people from all districts of the capital.

The structure of the council has also undergone changes — the guys were assigned to design workshops: "Civil Responsibility", "Governing Councils", "Legal education", "Social protection". The work of the Council on social networks was covered by the Media Center of the Children's Council.

The work of each of the design workshops resulted in successful events held at the city's sites, the launch of new educational products, the exchange of experience with Children's Councils from other regions, monitoring and surveys regarding violations of the rights of minors in educational organizations.

Legal education remained one of the key areas in the work of the Children's Council. In 2023, all the children took an active part in the project "School of Legal Socialization", the full staff passed training sessions at the site of the Moscow

center "Patriot. Sports" and initiated the creation of a thematic Telegram channel "FMC" (Future Management Committee) for communication between schoolchildren — members of the Governing Councils of Moscow schools. On May 20, 2023, the FMC Cyber Security Festival was held on the basis of the Cyber School.

The FMC Festival is a platform where leading experts of the capital shared with teenagers knowledge in the field of observance of the rights of minors about Internet security, introduced new products that ensure information security.

And in the last days of summer, a traditional meeting of Children's public councils under the Commissioners for Children's Rights in the Central Federal District of the Russian Federation "From legal literacy to civil responsibility" took place in Moscow, where children from 17 regions spent several days improving their competencies under the program "Schools of Legal Socialization", putting their ideas into projects:

- "Pardon impossible to execute" — on the fight against domestic violence
- "Compass of the Future" — about the internship system and employment of minors;
- "Lost children in the "new" society" — about the socialization of migrant children;

- "Safety for the "tick"" — about the system of measures for safety in schools.

The projects were presented on the final day of the meeting at the site of the Moscow State Autonomous Educational Institution of Additional Professional Education "Moscow Center for Education Quality".

On December 02, 2023, the regional teenage meeting "RosPodros" was held at the State Budgetary Professional Educational Institution of the city of Moscow "Vorobyovy Gory". Young Muscovites learned about new areas of additional education, about the possibilities of the city for a modern teenager, and the guys also compiled their own "Atlas of Ideas".

In 2023, the Children's Public Council traditionally acted as an expert on various issues related to the observance of the rights of minors:

- at a round table meeting in the Public Chamber of the Russian Federation on the topic: "Teenagers 360: the results of a sociological study" reviewed the results of a social study from the perspective of adolescents, suggested possible solutions to problems, raised the issue of the need for educational activities for adolescents in the areas of time planning and resource allocation;

- at a round table meeting in the Public Chamber of the Russian Federation on the prevention of child traffic injuries when using PMD (Personal Mobility Devices), they took part in the discussion of the issue, proposed their initiative: to include in the program of the lesson "Conversations about important things" or the lesson "Fundamentals of life safety" theory training for obtaining Class "M" License;

- on the issue of organizing the "About_reading" campaign, which involves distributing certificates to teenagers for the purchase of books, an expert opinion was expressed to the Department of Education and Science of the city of Moscow regarding the target audience and the method of distributing certificates.

In 2023, the Children's Public Council continued the implementation of its social projects, "Fulcrum point" — a project aimed at legal education of adolescents in difficult life situations, and the project "Culture (for) the Deaf", involving the interaction of hearing people with

the deaf and hard of hearing, the dissemination of sign language among schoolchildren.

On April 1, the Children's Public Council, within the framework of the Fulcrum point project, conducted a legal quest for teenagers from the North-Eastern Administrative District on the basis of the "Landmark" family Center. And for younger students of the family center "Consent" of the North-Western Administrative District of Moscow - the age-adapted legal game "Fulcrum point mini", which the young participants really liked.

On May 13, within the framework of the "Culture (for) the Deaf" project, a very touching event was held for hard of hearing and deaf citizens visiting the "Moskovsky" Social Service Center.

The Children's Council plans to hold events for deaf and hard of hearing children in 2024, and continue working on a course on learning Russian sign language.

Throughout the year, the Children's Public Council under the Commissioner for Children's Rights in Moscow took an active part in various events at the venues of the capital:

- the chairman of the Children's Council, Albina Izbasarova, spoke at the discussion platform of the Moscow International Salon of Education MISE. EXPO-2023 "A difficult teenager in the city. Successful practices and unresolved issues";

- members of the Children's Council visited the Moscow Urban Forum, where a large-scale exhibition on healthcare, education and the social sphere unfolded on the site in Gostiny Dvor;

- visited the Museum of Military Glory of SBEI (State Budgetary Educational Institution) School N709, where also got acquainted with the exhibits of the exhibition "Children in the USSR";

- were volunteers at the celebration dedicated to the Day of the City of Moscow, at the Moscow City Children's Marine Center named after Peter the Great;

- took part in an action from the Moscow Zoo "Pumpkin and Corn Fiesta", within which everyone could bring surplus crops for animals.

A significant event for the children was a meeting with the Youth Public Expert Council

under the Commissioner for Human Rights in Moscow. Adult views on life and indifference to the problems of modern society — this is what unites the Children's and Youth Councils under the commissioners. It was about student life, youth organizations, cultural development and the health of Moscow residents. Speaking with each other on equal terms, the guys touched on many topics about modern society, came up with possible projects and options for cooperation.

The work of the Children's Public Council does not stop throughout the year. Useful activities are also organized within the council. The guys are constantly improving their competencies. So, on March 05, 2023, Margarita Proskura, Deputy Chairman of the Children's Public Council for Project Work, held an Effective Design class for children from the Children's Council, where they got acquainted with:

- technologies for the design and

- implementation of events;
- software products that facilitate the project management process;
- databases and interactive whiteboards for fixing.

The Children's Public Council under the Commissioner for Children's Rights in Moscow has been helping to protect the rights of minors in Moscow for more than 10 years, being a link between the children's community and adults who make decisions that are significant for children. A sense of responsibility for their projects and for their school teams motivate children to improve their competencies in human rights activities and apply them in the implementation of projects for the benefit of young Muscovites.

"To come together is a beginning, to stick together is progress, to think together is unity, to work together is success," is the motto of the new generation.

Council of Fathers

The Council of Fathers under the Commissioner for Children's Rights in Moscow (hereinafter referred to as the Council) continued to work on the development and implementation of projects aimed at creating a culture of fatherhood in Moscow. One of the main directions in the work of the Council remains the work on strengthening traditional family values and restoring a responsible attitude towards family and child rearing in the paternal community.

On February 17, 2023, the State University of Management hosted the Conference "Development of the Councils of Fathers through legal education, formation of managerial competencies for interaction with civil society and executive authorities of the city of Moscow".

The conference played an important role in consolidating common forces — the paternal community of the capital and the Government of Moscow. At the initiative of the Commissioner, key leaders of public opinion gathered in Moscow, both from paternal communities and from legislative and executive authorities of the

capital.

During the plenary session and the work of the discussion platforms, methodological groundwork on the development of paternal communities in the capital was presented, combined into a set of recommendations on the "Creation of local councils of fathers". At three discussion platforms of the Conference, an exchange of views took place on the development of an algorithm for uniting fathers, organizing orientation meetings, and forming a "paternal asset"; overcoming deficits in the interaction of parental and professional pedagogical communities in matters of child upbringing and development, as well as discussing the development of useful leisure activities: the creation and implementation of patriotic, spiritual and moral projects; the formation of a healthy lifestyle. Special attention was paid to the participation of the business communities of the capital in the implementation of social projects in Moscow.

The conference gave a new impetus, new meanings for the development of the culture of fatherhood in the capital. At the end of the

Conference, the participants decided to organize a series of meetings on school grounds in order to show the work of the school councils of fathers in action. Since 2020, more than 200 meetings have been held in Moscow schools. These were both presentation meetings in support of the creation of new councils, and the provision of expert and methodological assistance to already established councils. As part of the development of the project to assist in the creation of fathers' councils, 91 meetings with fathers were held in 24 schools and districts of the city in 2023.

For example, on September 13, representatives of 78 schools from 9 districts of the capital attended a meeting at the Moscow SBEI "School No. 91". The experience of conducting various thematic projects was discussed, and the fathers of school No. 91 presented their project "improvising" and demonstrated how they, together with children,

improve the school space. The main topic that interested everyone was the creation of fathers' councils. The working format of the meeting was supported by the fathers, who in turn offered to hold extended working meetings at the sites of different schools in the capital.

The support for the work of the Council of Fathers provided by the Commissioner's office gave the expected result: the school administration began to perceive the Councils of fathers as a systemic organization and assistants in matters of education, it was also possible to build trust among the heads of regions and administrative districts (NWAD and SWAD) of the capital, to arouse the interest of fathers who began to join the ranks of activists.

In 2023, the Council of Fathers took on the task of increasing the activity and independence of local paternal communities. The Councils of Fathers held more than 150 events on the following topics.

Career guidance

On April 8, together with the "Moscow Commonwealth", the project "Path to the Masters" was launched.

Fathers and children visited the Ochakovo enterprise, then organized a hike together and took part in an exciting event of the Moscow Center "Patriot. Sports".

The acquaintance with the rescue corps aroused genuine interest. Life-saving skills are relevant for a person at any age. The ability to

provide the necessary assistance in hiking, transport or at home has become part of the competencies of a modern person. The fathers, together with the Ministry of Emergency Situations and the Rescue Corps, began to conduct excursions and classes with children and parents.

The Council of Fathers also assisted in the selection of characters for the film "Man of Labor", and then took an active part in organizing its screenings.

Patriotic education and the formation of civic responsibility

The fathers initiated the revival of twinning traditions in the schools of the twin cities of Moscow and Lugansk. Representatives of the Council of Fathers of the Moscow SBEI School No. 777 and the Lugansk General Education

Institution secondary school No. 55 named after K. K. Rokossovsky met and agreed on cooperation. The administration of the Lugansk school thanked for the financial support provided for the technical equipment of the educational organization.

Fathers for a healthy lifestyle

It is encouraging that the Council of Fathers of school No. 158 was headed by a representative

of the Youth Council of the Moscow Department of Health, doctor Alexander Kudryashov.

On April 13, 2023, a round table "Fathers and Health" was held, where the tasks of fathers to promote a healthy lifestyle culture were discussed, both in schools of the capital and in families of Muscovites. Similar events were held in a number of schools in the capital.

Representatives of the paternal community took part in a round table dedicated to the Day of Family, Love and Fidelity:

"New innovative approaches to effective interaction between the professional community and SO NPO (socially-oriented nonprofit organizations) on the formation of attitudes

among young people to create a family and promote traditional family values within the framework of the implementation of the Regional Program "Increasing fertility." The meeting took place on July 7 at the Moscow Center for Innovative Technologies in Healthcare of the Moscow Department of Health.

The fathers spoke about the work being carried out with teenagers, boys and girls to promote traditional family values, including using modern digital technologies; expressed their willingness to cooperate and develop joint projects aimed at creating conditions and incentives for the formation of family values — the interdepartmental project "Moscow Family Planning".

Fathers and culture

The development of children's creative potential is one of the priority areas of education. It has become a good tradition for fathers and children to visit museums, exhibitions, theaters, and conservatories... Modern forms of cultural space do not go unnoticed; a visit to the Festival of Creative Industries left vivid impressions, where fathers and children got acquainted not only with

new directions and methods of perception of art, but also adopted the professional term "watching experience". The fathers, as residents of one of the world's cultural centers, set out to form children's ability to understand and appreciate the cultural code of humanity based on works stored in museums and libraries of the capital, performed at theater and concert venues of the city.

Men's Conversation and Father's Day

During the SMO, the Moscow fathers decided that, in addition to organizing volunteer activities among fathers and teenagers, it is also necessary to intensify the work of fathers in schools. The traditional mechanism of the parent class hour was used; with the support of the Department of Education and Science of the city of Moscow, fathers were invited to their children's classes for Father's Day. 587 fathers conducted a "Men's Conversation" in their schools, talks and games with children.

"Men's conversation" in schools is the flagship project of the Council of Fathers under the

Commissioner and is held for children of secondary and high schools. It helps to identify active dads and unite them into councils of fathers.

In 2023, the Men's Conversation project was modernized, together with the State Autonomous Institution of the City of Moscow "Media Center" and the creative center of the Department of Education and Science of the City of Moscow, they made a navigator on topical issues about the school.

The content of the project has been approved by the MCEQ (Moscow Center of Educational Quality).

Broadcasting the Moscow experience to the regions

Since 2019, the Council of Fathers has accumulated some experience, which it shares on

various sites in the country. In 2023, the fathers took part in the work:

- Of the All-Russian conference "Fathers against Bullying" in Kazan, which was held with the support of the Parent Platform of the Office of the Commissioner for Children's Rights in the Russian Federation Maria Lvova-Belova.

- Of the All-Russian parent forum "STRONG FAMILY - STRONG RUSSIA", which was held on September 29 at the All-Russian Children's Center "Orlyonok".

The bot Botya was introduced in the regions, the program of which, after revision, became more convenient and informative. To date, the number of its unique users is about 1,500 thousand people.

Over the past five years, since the creation of the Council of Fathers under the Commissioner, a number of successful projects have been implemented: an algorithm for creating councils of fathers in schools has been formed, conferences, round tables, studies, etc. have been held.

On December 21, 2023, a meeting of the Council was held in the Public and Parliamentary Center of Moscow. Alexey Mikhailovich Chegodaev, Chairman of the Council of Fathers under the Commissioner for Children's Rights in Moscow since 2019, made a report on his work: "Activities of the Council of Fathers 2019-2023:

formation, experience of successful work".

His co-rapporteurs with information on the implementation of the most ambitious projects were members of the Council, the head of the "Security" project, Danil Andreevich Stulnikov, and the head of the "Patriot" project, Ilya Vladimirovich Ipatov. They spoke about the work of the Council on the organization of training fathers and children in the basics of safety in the metropolis, as well as about patronage assistance to residents of Lugansk, the twin city of Moscow.

For their active work in the Council, O. V. Yaroslavskaya presented Thanks to the most active fathers of the capital.

Further, in accordance with the Regulations on the Work of the Council of Fathers, O. V. Yaroslavskaya proposed Oleg Alekseevich Belyaev, chairman of the Moscow Association of School Graduates, to the post of chairman of the Council of Fathers under the Commissioner, who presented a draft program for the further development of the Council of Fathers.

Summing up the meeting of the Council, T. A. Potyaeva and O. V. Yaroslavskaya expressed confidence that the successful projects of the Council will continue to develop effectively in the future, and new creative ideas will multiply the ranks of caring responsible fathers.

4. INTERREGIONAL COOPERATION AS A TOOL FOR SHARING EXPERIENCE WITH THE COMMISSIONERS OF THE CONSTITUENT ENTITIES OF THE COUNTRY

In his practice, the Commissioner for Human Rights in Moscow pays great attention to the development of interregional relations in the field of protection of citizens' rights and freedoms.

Interregional cooperation provides an opportunity to pool resources and create a synergistic effect that allows to realize common goals and receive collective benefits. In addition, interregional cooperation facilitates the exchange of best practices and expert knowledge, which translates into the development of innovative solutions and the introduction of new forms and methods that can enhance the effectiveness of human rights work.

On April 26, 2023, in the Yaroslavl Region,

the Institute of the Commissioner for Human Rights celebrated the 10th anniversary of its formation. The solemn events were attended by ombudsmen from more than 30 regions, including the Moscow Commissioner, as well as representatives of the government, the academic community and the public.

In order to solve this problem, it seems advisable to consider the adoption of a targeted federal program for the development and implementation of a set of practical measures aimed at reducing and preventing sudden death of children in educational institutions, within which to adjust the volume of preventive medical examinations of students in order to identify hidden cardiac

pathologies in children.

It is also necessary to supplement article 31 of the Federal Law "On the Basics of protecting the Health of Citizens in the Russian Federation" with a list of persons who will be required to provide first aid in schools in situations requiring its provision, including in the case of cardiac arrest in children.

At the same time, to carry out not only mandatory training of teaching staff of educational organizations in first aid skills, but also to constantly practice the acquired skills.

In addition, the content of the educational subject of Fundamentals of health and safety to be adjusted, which should be supplemented with information on assistance in case of sudden cardiac arrest, the basics of cardiopulmonary resuscitation.

On **September 12, Kazan** hosted the International Scientific and Practical Conference "Effective Practices of Ombudsmen: national characteristics and universal approaches", organized within the framework of the 24th meeting of the Board of Directors of the Asian Association of Ombudsmen.

More than a hundred state human rights defenders from the regions of Russia and foreign countries took part in it. Among them was the Commissioner for Human Rights in Moscow, who spoke on the topic: "The relevance of communication between human rights institutions and NPO in the field of protecting citizens' rights on the example of Moscow."

The Moscow Ombudsman stressed that non-profit human rights organizations are one of the most important realities of today's life, since the goal setting of their activities is to ensure a balance between human rights and the interests of the state. Their work has enormous potential for the development of civil society, the resolution of legal and social conflicts, and awareness of their involvement in the system of guarantees of human rights and freedoms.

The range of activities of such organizations is wide, ranging from the systematic collection of data on human rights violations to specific work to protect the rights of the population (primarily children, refugees, the disabled, prisoners).

The Ombudsman noted that "we have the

right to consider NPO as assistants to the state and authorized representatives in the protection of human rights, helping human rights institutions to ensure the real observance of the proclaimed rights."

The Moscow government is actively engaged in supporting projects of non-profit organizations focused on people and for people.

There are several formats of interaction between Moscow's executive authorities and non-governmental organizations in the capital. Firstly, this is a government order. Moscow is ready to form a specific social order and implement it through the register of social service providers, including more NPO in it.

Another format of cooperation is the exchange of resources. On the part of the authorities, these are premises, platforms for placing social advertising; on the part of NPO – knowledge, methods, social technologies that can be successfully integrated into state social institutions.

The next format is grant support for individual author's social projects of socially oriented non-profit organizations.

The Mayor's grant is an opportunity to get support for new social projects, relevant ideas that will make the lives of citizens better, more comfortable, and friendlier. The Moscow Government has approved a grant program for the NPO "Moscow is a kind City".

This year, the grants will support social initiatives in seven priority areas for the city.

The difference of this competition is the emphasis on social services and assistance to a specific beneficiary.

The Moscow Ombudsman emphasized that a grant competition was held in Moscow for socially oriented non-profit organizations implementing assistance programs for participants in the special military operation (SMO) and their family members. 42 Moscow NPO received financial support from the city for the implementation of their projects.

The assistance projects include the most effective practices and groundwork that complement the city's social services with

individual solutions as much as possible. The total amount of financial support is 90 million rubles.

The city also supports the statutory activities of the most significant urban public organizations (the MCA (Moscow City Association) of the ARSD (All-Russian Society of the Disabled), the MCA of the ARSB (All-Russian Society of the Blind), the MCA of the ARSD (All-Russian Society of the Deaf), the Regional Public Organization of the Disabled "Strategy"). Subsidies are allocated to them in a separate line in the city budget.

The Commissioner also closely interacts with non-profit organizations in his activities, providing the necessary advisory and legal support for their activities and jointly resolving issues of protecting the social rights of citizens.

The Public Expert Council under the Commissioner for Human Rights included the leaders of a number of the most effectively working and significant non-governmental and public organizations of the city of social orientation, in particular, the Association of Parents raising Disabled Children, the Regional Public Organization "Association of Multiple Children Families of Moscow", the Moscow city organization of the All-Russian Society of the Disabled, the ANCO for the Protection of the Rights of the Disabled "International Academy of Accessibility and Universal Design", the Autonomous non-profit organization "Center for Housing Protection and Housing Rights" and others.

The Commissioner stressed that the participation of NPO leaders in the work of the Council often makes it possible to identify the most acute problems related to the protection of citizens' rights for further study. For example, the president of the Charity Fund "Give Sunshine" and the head of the Children's Early Development Center, Saniyam Koval, raised the issue of the shortage of places in kindergartens. In this NPO area a project is being implemented, which employs about 400 of her colleagues — heads of children's centers. These are private children's centers, and everyone within the framework of the project is ready to accept an additional five to ten children into their centers, either for the minimum payment for parents, or as a charitable component (depending on the target category that will need

places). Following the discussion, the project was supported by the Commissioner, and in order to facilitate its implementation, the development of urban social infrastructure was monitored and constant monitoring of the placement of children in preschool institutions was established. The Moscow Ombudsman also supports other creative social projects to protect the rights of people in difficult situations.

The Commissioner promotes the implementation of social projects of the charitable foundation, whose president is Regina Yurieva, also a member of the Public Expert Council under the Moscow Ombudsman. The Commissioner supported the following projects: "New Line", concerning the education and employment of homeless citizens and former convicts; "Woman Leader", aimed at the re-socialization of women with criminal records; "Kind Barber Shop", within which the only laundry and hairdresser for the homeless in Moscow are organized, where hairdressing services are provided to more than 400 homeless citizens every month.

Each project developed and implemented by the foundation's team represents an effective social elevator, contributing to the acquisition of a new life trajectory for citizens in difficult life situations, and, accordingly, is aimed at protecting their rights.

The Commissioner and his staff are constantly involved in a variety of events held by public organizations of the city.

This year, the exhibition "Feed and warm" was organized in the capital's parliament, which was timed to coincide with the Day of Homeless People.

The Commissioner's special concern is the protection of the rights of children and especially those who are in a difficult life situation. Interaction with public non-profit structures is important here. One of them is the RPO (Regional Public Organization) "Association of Multiple Children Families of the city of Moscow", which is the largest and most active public organization in the capital.

Natalia Nikolaevna Karpovich, head of the Association of Multiple Children Families in Moscow, is a member of the Public Expert Council

under the Commissioner for Human Rights in Moscow. At the meetings of the council, Natalia Karpovich initiates a discussion of topical issues for multiple children families. On the most pressing issues affecting the rights of multiple children families, appeals are sent directly to the office of the Commissioner. Based on the results of their study, requests are formed to the relevant executive authorities of the city of Moscow.

The Commissioner regularly monitors the problems faced by multiple children families, thoroughly and carefully examines each case of violation of the rights of this category of Muscovites.

An important place in the system of civil society institutions is occupied by public monitoring commissions, whose tasks include monitoring the observance of human rights in places of forced detention and assistance in the re-socialization of convicts. In this area, the PMC closely cooperate with regional commissioners, who, by the way, participate in the formation of the composition of public monitoring commissions.

The Commissioner uses the rich human rights experience of the Commission members to solve the tasks set during joint visits to places of forced detention and holding meetings on the problems of prisoners and patients of psychiatric hospitals.

The Moscow Ombudsman noted that the NPO does not replace the state, but complements it, providing the necessary level of horizontal interaction in society based on long-term relationships, practices of joint activity, mutual support and mutual assistance, which allows for effective, prompt and targeted solutions to socially significant tasks, attracting state resources if necessary.

On **October 26**, a plenary session of the Interregional Innovation and Practical Conference "Modern approaches to comprehensive social support and rehabilitation assistance to participants of the SMO and their families aimed at protecting rights and improving the quality of life" was held at the Situation Center of the Moscow Government. The meeting was attended by representatives from 32 constituent entities of the Russian Federation, as well as representatives of

the civil society of the capital, leaders of public and non-profit organizations. The Conference was initiated by the Moscow Commissioner for Human Rights.

Moscow Mayor Sergei Sobyenin sent a greeting to the participants of the conference, which was read out by the Minister of the Government of Moscow, Head of the Department of Labor and Social Protection of the Population of Moscow Evgeny Struzhak.

Opening the meeting, the Commissioner for Human Rights in Moscow noted that the theme of the conference has both a patriotic and a great social impact. In addition, it is extremely relevant: today, every region of the Russian Federation is working to improve support measures for participants in the special military operation and their family members.

The Moscow Government's Situation Center was chosen as the venue for the conference, where all the innovative technologies of recent times that are of interest to representatives from the constituent entities of the Russian Federation are collected. The Ombudsman stressed that it was very important for her to show the experience and achievements of Moscow. At the same time, the regions themselves are actively developing and moving forward today. For example, during her visit to the Republic of Tatarstan, the Moscow Ombudsman learned many new ideas that she intends to use in her future work.

The Moscow Commissioner reported that since the beginning of the SMO, the Commissioner's Office has received more than 1,600 appeals from SMO participants and their families. The topics of the appeals are completely different: they relate directly to military service, and statutory relations, and the provision of medicines and uniforms, and the required payments, and partial mobilization, and other aspects. The largest number of appeals is related to the work of military enlistment offices, medical examination, fitness for service, as well as questions from multiple children families and families with disabled children. Currently, many requests are received regarding the treatment and rehabilitation of military personnel, and the provision of vacations. On these issues, the Commissioner works in detail with colleagues in

the Ministry of Defense of the Russian Federation, with the Moscow military enlistment office, medical and social services of the city.

The Ombudsman also said that she works closely with the Mosvolonter center: members of the Public Expert and Youth Expert Councils are actively working at the Mosvolonter site, helping, in particular, in collecting humanitarian aid and providing technical rehabilitation facilities.

Active cooperation is also carried out with the Unified Center for Social Support for participants in the special military operation and their family members. In particular, mobile field receptions are held, where assistance is provided to people who come there on the most difficult issues.

The Commissioner for Human Rights in the Russian Federation reported that she had received more than 5,700 appeals from participants in the special military operation since its beginning in February 2022.

According to the Federal Ombudsman, the appeals concerned payments to the mobilized and their family members, the appointment of pensions and benefits to the families of the mobilized, the provision of social assistance to families in difficult situations, and the conduct of a military medical commission.

The Commissioner for Human Rights in Russia has proposed to expand the grounds for dismissal from military service. She believes that "the birth of a fourth child" or "a serious illness of his wife" should be added to the paragraphs. According to the Ombudsman, such offers come to her from the participants of the special operation.

"The man mobilized, but during his participation in the SMO, family circumstances changed: a fourth child appeared, his wife became seriously ill, and he is the only breadwinner... I think it is right if our conference develops such a proposal to amend the law to the president and the authorities," said the Commissioner for Human Rights in the Russian Federation.

Yulia Lazutkina, a member of the Federation Council Committee on Social Policy, noted that issues of socialization of the wounded and injured during combat missions require constant monitoring by legislators, the development of

requirements for comprehensive rehabilitation, which includes a set of specific measures to provide prosthetics, medical and social support, psychological and legal assistance. Equally important is social adaptation to the conditions of civilian life, namely assistance in retraining and employment.

In particular, she stressed that veterans with disabilities need a special approach, the rehabilitation of each SMO disabled person should take place according to a medical recovery plan in order to help the SMO victim receive the necessary technical means free of charge.

The head of the Moscow Department of Labor and Social Protection of the population, Yevgeny Struzhak, said that the Moscow authorities have built a special support system for those who returned from the zone of the special military operation in Ukraine. The program "Five steps to a normal life" on the basis of the Unified support center implies both assistance to the SMO participants themselves and their families.

From the very first days of the special military operation, the Mayor of Moscow set the task of caring for the families of those who went to the front. A special support system has been built in the capital for those who returned from the zone of the special military operation — the program "Five Steps to a normal life".

The first step is to solve the issues that the fighter and his family have, the second is to deal with health problems and assess the psycho-emotional state of the SMO participant, because sooner or later he may face post-traumatic syndrome. The next step concerns an individual rehabilitation program, the selection of technical means for an active lifestyle. At the same time, the task is to adapt the apartment and the house. The fourth step is to help a person with a job. The last step is to make sure that the SMO participant can self-actualize and socialize.

Stepan Orlov, Deputy Chairman of the Moscow City Duma, noted that the city authorities are doing a great job to support Muscovites participating in the SMO: "This is the principled position of Moscow Mayor Sergei Sobyenin. Naturally, this position is also supported by the Moscow City Duma, which this year adopted several important bills related specifically to

social support for participants in the special military operation and their family members." In addition to targeted work with participants of the special military operation and their family members, the Moscow City Duma participates in programs to collect humanitarian aid, funds and necessary things, equipment, food for participants of the SMO and residents of new territories of the Russian Federation. At the initiative of the Chairman of the capital's parliament, Alexei Shaposhnikov, a collection point for humanitarian aid "Moscow Helps" was organized in the Moscow City Duma. Within the framework of the conference, a thematic round table was held "On the implementation of an innovative project of the Moscow Government to support the participants of the SMO and their family members", which was held on the territory of the Unified Support Center. In particular, the head of the Federal Penitentiary Service of Russia for the city of Moscow, Sergey

Moroz, spoke at it.

Following the results of the Interregional Conference, a Resolution was adopted, which was sent to all participants of the event and posted on the official website of the Commissioner for Human Rights in Moscow.

In addition to the above-mentioned events, interregional interaction of human rights commissioners in the constituent entities of the Russian Federation, including the Moscow Ombudsman, is carried out within the framework of meetings of the Coordinating Council of Commissioners for Human Rights in the constituent entities of the Russian Federation held by the Federal Commissioner (this information is set out in the section "On interaction with the Commissioner for Human Rights in the Russian Federation" of this Report).

Interregional Forum "Legal education and socialization of minors as an effective tool for the formation of future leaders"

On December 13-14, 2023, an Interregional forum "Legal education and socialization of minors as an effective tool for the formation of future leaders" was held in Moscow, initiated by the Head of the Department for the Protection of the Rights and Legitimate Interests of Minors, the Commissioner for Children's Rights in Moscow.

The relevance of the forum is due to the growing importance of legal education for minors in modern society.

The objectives of the Forum were to analyze the implementation of legal education programs for minors at the federal and regional levels, exchange work experience and develop proposals to improve legal education for minors, identify further measures to create and develop legal education programs in the regions, identify further measures to improve the work of regional commissioners for children's rights to protect the rights of minors and assist in the formation of legal literacy and effective socialization of minors during a period of global technological and political changes, during which minors face many extreme challenges common to them related to the current situation in the political, economic, social and cultural spheres of social life.

The Forum was attended by the

Commissioner for Human Rights in Moscow, regional commissioners for children's rights from a number of constituent entities of the Russian Federation, members of the Moscow Government, deputies of the State Duma of the Russian Federation and the Federation Council of the Federal Assembly of the Russian Federation, deputies of the Moscow City Duma, representatives of higher education, Russian human rights organizations, representatives of executive authorities at the federal level and the city of Moscow, public and non-profit human rights organizations.

Various forms of legal education and the role in shaping the legal culture of minors were the subject of extensive discussion. The Forum is aimed at consolidating efforts in protecting the rights of minors and creating conditions for effective socialization in modern society.

On December 13, in the Situation Center of Moscow, in her welcoming speech, the Commissioner for Human Rights in Moscow stressed the relevance and importance of the topic raised. She expressed her willingness to work directly with adolescents and those involved in their upbringing, stressing that there are many problems that require attention and the

development of effective solutions. The experience of the regions, in her opinion, will be useful in finding new approaches. The Commissioner for Children's Rights in Moscow stressed the interest in the topic of the forum among participants and experts, noting unity and solidarity in supporting and resolving important issues.

Tatyana Butskaya, First Deputy Chairman of the State Duma Committee on Family, Women and Children, presented the activities of the working group on the preparation of draft laws of United Russia on motherhood and childhood. She also stressed the relevance of the issue of creating a legislative act regulating the legal education of children, noting that relevant acts are already in force in some regions, but there is no coordinated approach at the state level yet. State Duma deputy Olga Korobova stressed in her speech that the "Strategy for Comprehensive Child Safety in the Russian Federation for the period up to 2030" approved by the President of the Russian Federation is based on the experience of the regions and arouses the interest of all levels of government. She also raised the important issue of destructive behavior and aggression in children, calling for the creation of conditions for the natural development of leadership qualities in children.

The forum actively discussed the role of legal education and socialization of adolescents, its educational potential, as well as the importance of preventing extremism and terrorism among schoolchildren. The participants presented the best practices of Moscow, as well as reviewed the cases of the commissioners for children's rights from different regions of Russia.

Within the framework of the forum, a round table meeting "Modern approaches to the implementation of legal education programs for minors" was held, where such topics as: school reconciliation service, mediation in the field of education, as well as the safety of children on the Internet were discussed.

Mikhail Lvovich Krupin, Chairman of the Coordinating Council of Commissioners for Children's Rights in the Constituent Entities of the Russian Federation that are part of the Central Federal District, Commissioner for Children's

Rights in the Yaroslavl Region, made a report on "Modern approaches to the implementation of legal education programs for minors." Concluding the discussion, the participants of the round table were awarded for their contribution to the implementation of the Action Plan for the Decade of Childhood and active work in protecting the rights and legitimate interests of children in the Central Federal District of the Russian Federation.

At the meeting of the round table "The City and the Teenager", the forum participants, together with Olga Alekseevna Galuzina, Deputy Chairman of the Expert Advisory Council of the Parent Community of Moscow, discussed the role of adolescents in the modern world, their rights and responsibilities.

On December 14, 2023, the forum participants continued their practical work at the FSAEI HE (Federal State Autonomous Educational Institution for Higher Education) Moscow City Pedagogical University, where they took part in a panel discussion "Legal Education as part of the educational process", as well as in a legal quest. At the end of the forum, the participants visited the "Youth of Moscow" project office, which is one of the leading teenage spaces in the capital.

The forum "Legal education and socialization of minors as an effective tool for shaping future leaders" has become a powerful catalyst for uniting the efforts of various structures and public groups in order to develop and implement concrete steps to ensure legal education and socialization of minors in Russia.

The results of the forum are focused on the formation of a legal culture, the involvement of young people in the process of legal education, as well as the search for new forms of dissemination of legal knowledge in the modern information society.

The Forum participants, in accordance with the developed and adopted Resolution, consider it advisable to recommend to interested bodies to consider a number of issues in accordance with the established procedure, namely: to include the All-Russian unified lesson "Rights of the child" in the calendar plan of educational work for the 2024/2025 academic years; to organize an audit of school textbooks from the position of reflecting traditional values and human rights topics; to

continue the implementation of methodological and informational support for teaching staff of educational organizations in the organization of training and education of students and their parents (legal representatives) for human rights; to take control of the conduct of specialized thematic legal shifts with the participation of Children's public councils under the Commissioners for Children's Rights in the regions in FSBEI (Federal State Budgetary Educational Institution) "Artek", FSBEI ARCC (All-Russian Children's Center) "Orlyonok" and ARCC "Smena"; to update the Strategy for the development of education in the Russian Federation for the period up to 2025, taking into

account the actual goals and objectives defined by Decree of the President of the Russian Federation dated November 9, 2022 No. 809 "On approval of the Foundations of State Policy for the preservation and strengthening of traditional Russian spiritual and moral values"; to put into practice a single lesson "Rights of the child" in the system of primary general, basic general and secondary general education; to continue conducting social research on problematic issues of protecting the rights of minors in order to identify their needs in the field of security, education, employment, health, leisure activities, the level of knowledge about the rights, freedoms and duties of Russian citizens, etc.

5. LEGAL EDUCATION OF MUSCOVITES IS AN INTEGRAL PART OF THE ACTIVITIES OF THE MOSCOW OMBUDSMAN

Article 15 of Federal Law No. 48-FZ of 18.03.2020 (as amended on 10.07.2023) "On the Commissioners for Human Rights in the constituent entities of the Russian Federation" provides for the participation of human rights commissioners in the subjects of the Russian Federation in legal education in the field of human and civil rights and freedoms. This article provides the main tracks of the Ombudsman's work in this area: dissemination of information about human rights, forms and methods of their protection in the media; publication of official periodicals on human rights; organization of scientific and practical conferences, round tables, seminars, and other public events on issues of citizens' rights and freedoms.

The Law of the City of Moscow dated April 15, 2009 No. 6 "On the Commissioner for Human Rights in the city of Moscow" also provides that one of the main tasks of the Moscow Ombudsman is legal education of the population, explaining the forms and methods of protecting their rights.

Taking into account the above, in the reporting year, as in previous years, the work of the Commissioner and her staff focused on legal education of the population.

Legal education is the dissemination of knowledge about law in society and the clarification of the provisions of normative legal

acts, as well as the practice of their application.

In order to implement this direction, the Commissioner and her staff used various forms and information occasions.

By receiving legal information of a normative nature, in addition to forming their legal awareness, a person also gets the opportunity, using this type of legal assistance, to more fully realize their rights and protect their interests.

It is particularly worth noting the new direction in the organization of "mobile field receptions". This is a consultation for the participants in the SMO and their family members on the basis of the Unified support center for the participants of the SMO and their family members.

On **June 30**, employees of the Commissioner's office held the first mobile reception at the center for social protection of participants in a special military operation and their family members. 14 citizens and their family members were accepted, as well as 12 written appeals. The issues of the appeals concerned medical care, assistance in providing discounts at an educational institution, providing benefits and payments for a deceased son, providing an apartment for a military disabled person.

As part of this mobile reception, an Agreement was signed on cooperation between

the Commissioner and the State Budgetary Institution of the city of Moscow "Unified Support Center" represented by Director Yulia Andreevna Matveeva, within which all subsequent receptions of this category of citizens are regularly held.

The next mobile reception at the Center was held on **July 26**. 15 citizens and their family members were accepted.

The issues of the appeals concerned the establishment of the location of the missing mobilized in the SMO zone, the exchange of prisoners of war, assistance to the mother of the mobilized, who is disabled, in carrying out repairs in the apartment, issues of granting benefits and payments, receiving compensation for injury, improving the living conditions of the family of the mobilized, etc.

The next reception at the Center took place on **August 23**. 6 people were accepted.

The issues of the appeals concerned payments in connection with injury, DNA analysis, placement of a child in a preschool, social guarantees, including providing meals to a child at school, placement in a section (the family of a deceased citizen in the SMO zone), assistance in searching for a missing citizen in the SMO zone, etc.

As a result of the work of the reception offices, all applications were registered and immediately submitted for consideration as soon as possible to the specialists of the Commissioner's office.

The practice of holding receptions at the Center will continue on a monthly basis within the framework of the above-mentioned Agreement.

According to the experience of previous years, legal online marathons for various target groups of Muscovites continued to be significant legal education events in 2023.

On **October 20**, the Commissioner held the annual social and legal action "Legal Marathon for pensioners (55+)" in video conferencing mode.

The event was attended by representatives of the Department of the Social and Pension Insurance Fund of the Russian Federation for Moscow and the Moscow region, the Office of the Federal Register for Moscow, specialists from the

office of the Commissioner and more than 100 invited participants of the Moscow Mayor's project "Moscow Longevity".

As part of the marathon, the speakers highlighted issues of a social and property nature that are relevant for older Muscovites, as well as explained in detail how to protect against fraudulent encroachments on housing, personal data, financial resources, and told what and in what cases can and should be done to protect their rights.

At the same time, the participants noted that by today the older generation is confident in modern computer technologies, which confirms the effectiveness of urban programs of the "silver age".

Legal online marathons will continue to be held. Next year, the main focus will be on working with a youth audience and people of working age. Legal education of the older generation on a number of issues most often raised by this category of Muscovites in appeals to the Commissioner will also be continued in this format.

In continuation of the theme of the implementation of systemic legal education projects, the Commissioner held a number of press conferences in 2023, which also work directly on the legal education of citizens:

The Moscow Ombudsman acted as a speaker at a press conference on the topic: "Equality and salary increases. How the National Strategy for Women will work", which took place on January 20 at the press center of the National News Service news agency.

The Russian Government has approved the National Strategy of Action for Women for 2023-2030. Its key goals are to respect the principle of equality of men and women in various spheres of life, increase the economic independence and political activity of the inhabitants of our country, as well as the prevention of women's disadvantage. According to Rosstat, at the beginning of 2022, **145.6** million people lived in the country, **77.9** million of them were women. This is more than half of the country's population. With the high level of education and employment of Russian women, the wage gap between women and men remains virtually unchanged: it remains

at a high level of 28%.

Why women in Russia receive a third less than men; how many women are in leadership positions in the Russian Federation today; what measures are being taken today to reduce the number of crimes committed against women's life and health; what will be the main directions of the National Strategy for Women — these and other issues were discussed at a press conference.

The speakers were Lyudmila Aivar, a member of the Public Expert Council under the Commissioner, and Svetlana Bessarab, a deputy of the State Duma of the Russian Federation.

Speaking at the event, the Commissioner noted that last year the Commissioner's office received **5,250** applications, **80%** of them from women. Moreover, **537** appeals were sent on education issues, of which **277** were on the placement of children in preschool institutions. The problem with kindergartens is still on the agenda. And, of course, this is related to the protection of the rights of women and children. A woman after a short maternity leave sometimes, due to certain circumstances, needs a job and, accordingly, a kindergarten for a child.

"There are great achievements in working with older women in Moscow. Today we have a program called "Moscow Longevity" — women participate in dance, culinary, wellness and educational programs organized in modern social centers, where they are mostly women. Often, a woman remains alone in old age, and such centers are our achievement, it needs to be developed in all regions," the **Moscow Ombudsman** stressed.

On October 19, a press conference was held **in the press center of the Moscow City News Agency** on the topic: "Support for the participants of the SMO and their family members."

The meeting was dedicated to the upcoming Interregional Innovative and Practical Conference "Modern approaches to comprehensive social support and rehabilitation assistance to participants of the SMO and their families aimed at protecting rights and improving the quality of life", which was held in Moscow on October 26-27, 2023 at the initiative of the Commissioner.

The speakers spoke about the activities of the Unified Support Center for Participants in the

special military operation and their families and a branch of the Defenders of the Fatherland Foundation; about the most frequent topics of appeals from participants of the SMO and their families to the Commissioner and the Department of Labor and Social Protection of the city; about various forms of social support and rehabilitation assistance for military personnel; about the work of public organizations to provide assistance military personnel and wounded soldiers.

The largest number of appeals is related to the work of military enlistment offices, medical examination, fitness for service, as well as questions from multiple children families and families with disabled children. A lot of requests are received regarding the treatment and rehabilitation of military personnel, and the provision of vacations.

On these issues, the Commissioner works in detail with colleagues in the Ministry of Defense, with the Moscow military enlistment office, medical and social services of the city.

Together with the Commissioner for Human Rights in the Russian Federation Tatyana Moskalkova, the Moscow Ombudsman deals with the search and return of military personnel from captivity. T.A. Potyaeva reported that she received **45** appeals from Muscovites on such issues, of which **28** people were found.

The Moscow Ombudsman also noted that the Commissioner's office closely cooperates with the Mosvolonter center. These ties are strengthening. Members of the Public Expert and Youth Expert Councils are actively working at the Mosvolonter site, helping, in particular, in collecting humanitarian aid and providing technical rehabilitation facilities.

Legal information and education is the process of dissemination of legal information. In this regard, the Commissioner uses various reasons to carry out this work, including meetings with the public and participation in socially significant events.

On March 27, a scientific and practical conference "Legal education and legal enlightenment in general education and professional educational organizations" was held at the Human Rights House under the auspices of the Commissioner for Human Rights in the Russian Federation.

The Commissioner devoted her speech to the issues of educating the legal culture of adolescents and youth as a means of effectively countering civilizational challenges.

In addressing topical issues of legal education and legal enlightenment, the Moscow Ombudsman actively interacts with the civil society of the capital, the scientific intelligentsia and relevant executive authorities of the Russian Federation and the Government of Moscow.

During the personal reception of citizens and visiting receptions of Muscovites, as well as inspections of educational organizations of the capital and work with citizens' appeals, the Commissioner highlights issues that arouse little interest among residents of the capital. Patriotic education and legal literacy of teenagers and young people occupy an important place among them.

For example, the staff of the Moscow Commissioner's office has been actively interacting with the Moscow State University for about 10 years in the framework of legal education for children and adolescents, and the Council of Fathers under the Commissioner actively goes out to educational organizations in the capital, where they organize "Conversations about important things" and thematic class hours.

Members of the Children's Public Council under the Commissioner for Children's Rights have developed a program of legal education for children 4-6 years old, kindergarten students and a program for teenagers living in Family Education Assistance Centers (FEAC).

Within the framework of interregional cooperation, a business game has been developed for members of the Children's Council under the Commissioner for Children's Rights in Moscow and the Commissioners for Children's Rights in the regions of the CFD (Central Federal District).

The experience of legal education of minors is broadcast by the Commissioner not only for various departments and organizations of the capital, but also to other regions of the country. With the methodological support of the Commissioner, work on legal education and socialization of minors was organized for the first time in the territory of the LPR for students of the State Educational Institution of the LPR

"Belolutskaya Gymnasium".

An important place in the activities of the Commissioner for legal enlightenment is occupied by working with children-members of the Governing Boards of schools and members of the Youth Expert Council under the Moscow Ombudsman. Active teenagers and young people discuss the most important topics for them, such as the expediency of a broader study of law and the role of the institution of the Commissioner in the school curriculum; the need to develop a system of patriotic education and others. The Commissioner supports their position and takes them into account when making proposals at sessions and working meetings, both at the municipal and federal levels.

The position of the Commissioner for Human Rights in Moscow is reflected in the new edition of the Federal State Standards (FSS).

The Commissioner drew attention to the proposed options for an in-depth level of mastering subjects that form the basic economic and political knowledge of schoolchildren.

The Ombudsman noted that the study of the topic "State power in the Russian Federation" needs to be expanded by sections: the President of the Russian Federation, the Federal Assembly of the Russian Federation, the Government of the Russian Federation, the Courts and the Prosecutor's Office of the Russian Federation. She also stressed the need for more effective use of state symbols in the framework of patriotic education of children and youth.

In May, in the Parliamentary and Public Center of the capital, the Commissioner for Human Rights in Moscow held a meeting with students of the Moscow State Budgetary Educational Institution "School of Perspective". The Ombudsman told the children about the institution of the Commissioner: about the history of its creation, about the main directions of its activities, functions and tasks. She noted that the main task of the Commissioner is to promote the restoration of violated human and civil rights and freedoms. The Moscow Ombudsman introduced the schoolchildren to the annual Report of the Commissioner, as well as to the information and legal bulletin "Moscow Ombudsman", which was received by each participant of the meeting.

The Commissioner paid special attention to the topic of safety in educational institutions, based on the realities of the present time. Today, it is necessary to teach students the skills of initial military training, which will begin to be taught in schools in the framework of the subject of life education from the new academic year. This will teach how to act correctly in case of emergency situations, navigate the terrain, handle personal protective equipment and provide first aid.

As part of the meeting with the Commissioner, an educational tour of the historical building of the Moscow City Duma was conducted for schoolchildren, as well as information about the activities of deputies of the capital's parliament was provided.

As part of the tenth Moscow Urban Forum held in Moscow this summer, the Ombudsman visited the Gostiny Dvor site, where she met with the media team of the Moscow State Budgetary Educational Institution "School N1212". The Commissioner talked with the children and answered their most exciting question: "Is it possible to develop the skills that are inherent in every person from birth?".

On **September 19, 2023**, as part of the implementation of the national projects "Healthcare" and "Demography" and the educational project "Window of Health on Red October" and on the occasion of the International Patient Safety Day, a round table was held on the topic: "Enhancing the role of patients in the safe provision of medical care", in which the Commissioner for Human Rights in the city of Moscow took part.

In 2023, the main slogan of the World Patient Safety Day is "Involving patients to ensure safe medical care!".

The purpose of the round table is sanitary and hygienic education of the population, as well as the formation of a culture of patient safety.

Opening the event, the Ombudsman said that quite recently an "Urban Forum" was held in Moscow — a platform where one could learn about new things in the field of medicine and pharmaceuticals, visit the "Museum of Bad Habits" (to part with them forever), get information about telemedicine projects and the construction of new type of polyclinics. The achievements of the city

were demonstrated in detail here, a new modern look of medical institutions and unique medical technologies aimed at preserving the health of Muscovites in order to prolong longevity and improve their quality of life were presented.

Today, the Moscow Government has opened examination and diagnostic points in the city's parks, training in first aid techniques for victims and self-monitoring of their health is underway, parental control practices for children's health are being implemented, and much more.

All conditions have been created in the city so that a person can independently monitor their health and take the necessary preventive measures on time.

At the same time, if there is no communication between the patient and the doctor, there is no unity, mutual understanding and trust in the doctor of the patient himself, then it is much more difficult to get a positive effect and achieve the desired result of recovery. Therefore, it is important that today the participants of the round table will talk about the involvement of the patient himself — this is the key to successful treatment. We all need to remember that health is the peak that everyone must conquer on their own.

Concluding her speech, the Commissioner stressed that one of the main directions of her activity is educational work, including in the field of providing high-quality medical care.

The round table was attended by the chief freelance specialists of the Ministry of Health of the Russian Federation, as well as representatives of patients, public, volunteer and charitable organizations.

During the event, there was a discussion with students about how young people see a healthy person of the future and his relationship with the healthcare system.

Federal Law No. 324-FZ of 21.11.2011 "On Free legal aid in the Russian Federation" provides for issues of legal information and legal education of the population of the Russian Federation. This law highlights the right to receive legal information as a basic element of the right to legal assistance. In order to implement this federal law, in particular, on March 31, 2023, the All-Russian

Unified Day for Providing Free Legal Assistance to the Population was held in Russia, in which the office of the Commissioner also took part.

In the reporting year, other areas of legal education of the population, which have already become traditional, were continued. This includes the quarterly issue of the information bulletin, on the pages of which legal consultations continue to

be posted, and the development and publication of targeted reports on the most relevant topics of today.

For 2024, the Commissioner is tasked with further developing various forms of advising and informing citizens on legal issues and protecting their rights online, including on the basis of digital technologies.

7. COVERAGE OF HUMAN RIGHTS ACTIVITIES IN THE MEDIA SPACE AND SOCIAL NETWORKS

The Commissioner for Human Rights in Moscow and her office pay great attention to coverage in the media and social networks of the human rights situation in the capital, attract public attention through the media to issues of ensuring and protecting the rights of Muscovites. This is due to the growing role of the media and social networks in the formation of civil society and in solving the tasks of legal education of citizens.

In 2023, the human rights activities of the Moscow Ombudsman and his office were regularly covered in print and electronic media, on radio and television, as well as on social networks, which are becoming increasingly widespread and influential.

Constant and close interaction with the media has made it possible to more actively attract the attention of Muscovites to the problems of ensuring and protecting the rights of citizens. In particular, a number of interviews with the Moscow Commissioner on topical human rights issues, participation in television and radio broadcasts, press conferences, round tables, etc. caused great attention in 2023.

In the reporting year, the Commissioner participated in programs on the TV channels "Russia 1", "TV Center", "Moskva-24", collaborated with the news agencies "Russia Today", ITAR TASS, Interfax, the Moscow City News Agency, RAPSI, RBC, with various news sites, as well as with the newspapers "Izvestia", "Evening Moscow", "Kommersant" and others.

Daily monitoring of publications related to the observance of citizens' rights in the capital made it possible to analyze the human rights situation in a timely manner and take the necessary measures.

Given the growing Internet traffic, the

Commissioner's office has organized more active work on social networks.

In 2023, the office of the Commissioner for Human Rights in Moscow increased the intensity of educational activities on the pages of social networks VKontakte, Telegram and YouTube.

These social networks regularly publish reports on the activities of the Moscow Ombudsman, current news, examples of protecting the rights of residents of the capital, as well as photo and video materials of socially significant events using live broadcast.

This allows for regular feedback from citizens, improves interaction with federal and regional ombudsmen, and supports their activities on social networks.

In 2023, the Commissioner for Human Rights in the city of Moscow received more than 845 appeals on social networks, which the office took into operation. The main topics of these appeals are most often related to issues of support for participants of the SMO and their families, school and preschool education, the detention of detainees in pre-trial detention centers, the establishment of disability and amendments to the DPIRP (disabled person's individual rehabilitation programme), the improvement of the capital, as well as requests for help in finding employment and measures to support multiple children families and the role of fathers in raising children.

In the reporting year, the regular publication of the information and legal bulletin on human rights in Moscow "Moscow Ombudsman" continued, on the pages of which work is underway on legal education of citizens under the heading "legal practice".

In 2023, several press conferences of the Commissioner for Human Rights were held in

Moscow. So, on October 19, 2023, a press conference was held in the press center of the Moscow City News Agency on the eve of the Interregional Innovative and Practical Conference "Modern approaches to comprehensive social support and rehabilitation assistance to participants of the SMO and their families aimed at protecting rights and improving the quality of life", which was devoted to highlighting the main topics and issues of the above-mentioned event.

At the press conference, they discussed the activities of the Unified Support and Rehabilitation Center for Participants in the special military operation and their families and a branch of the Defenders of the Fatherland Foundation, the most frequent topics of appeals from participants of the SMO and their families to the Commissioner for Human Rights in Moscow, various forms of social support and rehabilitation assistance for military personnel, as well as about the activities of public organizations providing assistance to military personnel and wounded soldiers.

The Moscow Ombudsman said that since the beginning of the SMO, the Commissioner's office

has received 1,607 appeals from SMO participants and their families. The topics of the appeals are completely different: they relate directly to military service, and statutory relations, and the provision of medicines and uniforms, and the required payments, and partial mobilization, and others.

Olga Yaroslavskaya, the Commissioner for Children's Rights in Moscow, took part in a number of press conferences at the sites of RIA Novosti, the Moscow City News Agency, the Izvestia multimedia information center and others, who spoke on a variety of topics: the safety of children on the streets and in transport, legal education in the formation of legal culture of minors, the creation of conditions for their effective socialization and others.

In addition to press conferences, publications, television and radio broadcasts, in 2023 the Moscow Ombudsman gave more than two thousand comments to various media outlets, which subsequently received a repost on other media resources, which significantly expanded coverage of the work of the Commissioner for Human Rights in Moscow and her office.

XIV. On cooperation with law enforcement agencies

1. INTERACTION WITH THE MAIN DIRECTORATE OF THE MINISTRY OF INTERNAL AFFAIRS OF RUSSIA IN MOSCOW

In accordance with federal and Moscow legislation, the Commissioner contributes to the restoration of violated human and civil rights and freedoms on the territory of the city of Moscow. However, this important function cannot be performed alone. Therefore, on many issues that applicants address to the Commissioner, interaction is carried out with the Main Directorate of the Ministry of Internal Affairs of the Russian Federation in the city of Moscow.

During 2023, the Commissioner's office reviewed **215 complaints** about the activities of police officers and investigative bodies of the system of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow, which is **4.9%** of the total number of appeals considered.

235 appeals were sent to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow and its divisions in the interests of citizens who appealed to the Commissioner on various topics, including failure to take measures against offenders, unjustified detention, and violations of rights during the investigation of criminal cases.

Cooperation with the Main Directorate of the Ministry of Internal Affairs of the Russian Federation for the city of Moscow in 2023 made it possible to provide appropriate assistance to those who needed it.

At the beginning of the year, residents of one of the apartment buildings complained to the Commissioner about the violation of peace and quiet at night by the residents of the neighboring apartment.

As it followed from the appeals, the persons living in the neighboring residential premises systematically violated peace and quiet at night, thereby harming the physical and mental health of the applicants' family members, which included minor children.

The citizens pointed out that offenses have been committed by neighbors for several years, and appeals sent to the police did not lead to

bringing the perpetrators to the responsibility established by law and stopping illegal actions.

Having studied the applicants' arguments, the Commissioner appealed to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow with a request to conduct an appropriate inspection and take the necessary measures aimed at protecting the rights of the citizens.

According to the results of the inspection, the Commissioner was informed that the information about the violation of the peace and quiet of citizens was confirmed, not only a preventive conversation was held with the offenders, but also an official warning was announced to them about the inadmissibility of actions that create conditions for the commission of crimes and administrative offenses.

A specialist from the Commissioner's office contacted one of the applicants, who confirmed the change in the situation for the better, thanking the Moscow Ombudsman for the assistance in protecting rights.

The consideration of another appeal by the Commissioner in the interests of a resident of Moscow ended in another official warning about the inadmissibility of actions that create conditions for the commission of crimes and administrative offenses.

The Muscovite woman informed the Moscow Ombudsman that she lives in a communal apartment with her brother, who leads an antisocial lifestyle and commits various offenses, while repeated statements to the internal affairs bodies did not bring a positive result for her.

At the request of the Commissioner, the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow conducted an inspection, and following its results, preventive measures were applied to the applicant's relative.

In June, the Commissioner was approached by residents of one of the capital's apartment

buildings with a statement about the illegal actions of a young man living in a neighboring apartment.

The applicants pointed out that for a long time the 27-year-old man had been violating the peace and quiet of citizens at night, drinking alcoholic beverages, spoiling communal property, responding to comments with aggression.

The result of the inspection, carried out on the initiative of the Commissioner, was the presentation of an official warning to the young man about the inadmissibility of actions that create conditions for the commission of crimes and administrative offenses.

In some cases, the results of the consideration of the Commissioner's appeals in the interests of citizens resulted in bringing the perpetrators to administrative responsibility and initiating criminal cases.

The Commissioner's office received an appeal from a woman with a request to assist in bringing the unknown person responsible for run-over of the applicant's daughter to justice.

In her appeal, the mother pointed out that her young daughter was run over by a young man on a scooter. As a result, the minor was hospitalized in a medical facility.

In connection with the received application, the Commissioner appealed to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow with a request to conduct an inspection on this fact and bring the guilty person to justice.

According to the response received, based on the results of the inspection, the culprit of the traffic accident was identified and brought to justice under part 2 of Article 12.29 of the Code of Administrative Offences of the Russian Federation ("Violation of Traffic Rules by a pedestrian or other person involved in the traffic process").

A woman complained to the Commissioner about physical and psychological violence on the part of her ex-husband. The victim's statements to the police did not give a positive result, and therefore she asked to protect her rights.

Based on the results of consideration of the letter of the Commissioner in the interests of the

applicant, sent to the Main Directorate of the Ministry of Internal Affairs of the Russian Federation in Moscow, the violator was brought to administrative responsibility under Article 6.1.1. of the Code of Administrative Offences of the Russian Federation ("Beatings").

A citizen, who for a long time could not achieve a legitimate and reasoned decision on reporting a crime, complained about the improper conduct by officials of the DMIA (Department of the Ministry of Internal Affairs) of Russia in the Bibirevo district of Moscow of a procedural check on allegations of fraudulent actions by the chairman of the garage cooperative.

The man noted that the offender had fraudulently stolen money belonging to him under the pretext of selling real estate, while drawing attention to the commission of other similar crimes by the chairman.

According to the results of an additional inspection conducted in connection with the appeal of the Commissioner for the protection of the rights of the defrauded citizen, the investigative body opened a criminal case on the grounds of a crime provided for in part 4 of Article 159 of the Criminal Code of the Russian Federation ("Fraud").

This example of the initiation of a criminal case after the appeal of the Commissioner in the interests of citizens to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow is not the only one.

A citizen applied to the Commissioner with a request for assistance in conducting an objective procedural inspection by the preliminary investigation body and making a lawful and reasoned decision based on its results on the fact of theft by unidentified persons of a mobile phone belonging to him. The appeal outlined specific facts, including details of phone calls after the theft of the phone from its owner.

The Commissioner initiated a request to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow with arguments and the application of relevant information confirming the applicant's information about the involvement of specific persons in the commission of a crime. According to the results of an organized

procedural check, the investigative department of the Ministry of Internal Affairs of Russia for the Basmany district of Moscow in June 2023 opened a criminal case on the grounds of the corpus delicti provided for in paragraphs "c", "d" of part 2 of Article 158 of the Criminal Code of the Russian Federation ("Theft").

In 2023, there were cases when the Commissioner saw the need to send appeals to the Main Investigative Department of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow in the interests of victims in order for the investigative body to take response measures.

At the end of November, the Commissioner received a complaint from lawyers in the interests of two victims about an improper investigation of a criminal case under investigation by ID (Investigative Department) of the DIA (Department of Internal Affairs) of the SAD (Southern Administrative District) of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow.

As follows from the appeal, the persons who committed the crime are known, but no measures are being taken to detain them, and the necessary operational search measures are not being carried out. At the same time, the Prosecutor's office made representations on the elimination of violations of criminal procedure legislation, but the investigative body did not take appropriate measures.

Having considered the Commissioner's appeal, the Main Investigative Department of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow reported that the applicants' arguments about the improper investigation of the criminal case were confirmed by the inspection, in connection with which the management of the DIA of the SAD was instructed to organize a proper investigation and operational support of the criminal case, the course of the investigation was put under control.

The Commissioner's interaction with the Moscow Department of the Ministry of Internal Affairs of the Russian Federation was also carried out on migration issues.

The Commissioner's office received a

complaint in which the applicant requested assistance in protecting her rights in connection with the non-issuance of her passport of a citizen of the Russian Federation.

The woman noted that she was born in one of the regions of the RSFSR before the USSR ceased to exist, lived in Moscow for a long time, but did not receive a passport of a citizen of the Russian Federation due to the prevailing life circumstances.

As the applicant indicated, in order to receive the documents, she underwent an identification procedure, at the end of which her identity was confirmed. Later, the employee who conducted the inspection reported on the need for additional verification, which the woman considered illegal and appealed to the Moscow Ombudsman.

Based on the results of consideration of the appeal, the Main Directorate of the Ministry of Internal Affairs of the Russian Federation in Moscow informed the Commissioner that upon violations by officials of the migration department of the ID (Intermunicipal Division) of the Ministry of Internal Affairs of the Russian Federation "Moskovsky" in Moscow of the procedure for checking the circumstances indicating the presence or absence of Russian citizenship, an official check was appointed. At the same time, the applicant's citizenship of the Russian Federation was established, and as a result, she was issued a Russian passport.

In addition to other response measures, based on the results of consideration of the Commissioner's appeals sent in the interests of the applicants to the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow and its divisions, **5 criminal cases and 2 cases of administrative offenses were initiated**, while **6 employees were brought to disciplinary responsibility** for the violations identified.

In general, including in cooperation with the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow, **64 appeals** received positive resolution, **59** – partially positive, for which appropriate measures were taken to protect the rights of citizens.

Cooperation with the Main Directorate of the

Ministry of Internal Affairs of Russia in Moscow was carried out, inter alia, by jointly conducting inspections of places of forced detention, as

described in more detail in chapter IX of this Report.

2. INTERACTION WITH THE MOSCOW PROSECUTOR'S OFFICE FOR THE PROTECTION OF CITIZENS' RIGHTS

In connection with the requests of citizens received by the Commissioner for Human Rights in Moscow for the restoration or protection of violated rights, freedoms or legitimate interests in 2023, 233 appeals from the Commissioner for Human Rights in Moscow were sent to the Prosecutor's Office of the city of Moscow, of which 197 were considered on the merits. In connection with the revealed violations, 84 acts of prosecutorial response were introduced.

Among them, 79 appeals were considered about non-compliance with the requirements of criminal procedure legislation during procedural (pre-investigation) inspections, as well as during the investigation of criminal cases (by the employees of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow — 61, by the employees of the MID (Main Investigative Directorate) of the IC (Investigative Committee) of Russia in Moscow - 18).

16 requirements for the elimination of violations were made on the facts of the identified violations, of them: to the internal affairs bodies — 10, to the bodies of the Investigative Committee of the city — 6. All the Prosecutor's demands have been satisfied.

44 submissions were made to the preliminary investigation bodies of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow on the elimination of violations of criminal procedure legislation, including those committed during the consideration of reports of crimes - 30, during the investigation of criminal cases — 14. 54 officials have been brought to disciplinary responsibility on these measures.

The Prosecutor's office has canceled 51 unjustified decisions on refusal to initiate criminal proceedings, and criminal cases have been initiated on two such materials. According to allegations of improper investigation of criminal cases, 16 decisions on the suspension of the

preliminary investigation issued by divisions of the internal affairs bodies have been canceled.

Thus, the city Prosecutor's office received an appeal from the Commissioner for Human Rights in Moscow in the interests of D. about an improper investigation of the ID of the DIA in the WAD (Western Administrative District) of the Main Directorate of the Ministry of Internal Affairs of Russia in Moscow of a criminal case initiated under Part 4 of Article 159 of the Criminal Code of the Russian Federation, the proceedings on which were repeatedly suspended due to the failure to identify the person to be brought as an accused.

The Prosecutor's Office of the Western Administrative District of Moscow canceled the unjustified decision, a submission was made to the head of the investigative body, two officials were brought to disciplinary responsibility based on the results of its consideration, and measures were taken to intensify the investigation of the criminal case. The investigation has established the involvement of a specific person who has been charged in the commission of a crime. The criminal case was sent to the Odintsovo City Court of the Moscow region under jurisdiction, and on 25.08.2023 in relation to O. a guilty verdict has been issued to find him guilty of committing an incriminated crime, which has entered into legal force.

In addition, in 2023, 39 appeals on the protection of the rights and interests of minors received from the Commissioner were considered. Of these, 16 — on issues of protection of rights at the pre-trial stage of criminal proceedings, 23 - on non-compliance with legislation on the protection of life and health, protection of family, motherhood, fatherhood and childhood, on education, on illegal actions of supervisory and other bodies: social protection of the population, bailiffs.

According to the results, 12 submissions, one

requirement for the elimination of violations, and one information were made. During inspections on applications in the interests of minors, the Prosecutor's office canceled 17 decisions on refusal to initiate criminal proceedings, as well as 2 decisions on suspending the preliminary investigation.

In total, based on the results of consideration of the Commissioner's appeals, 55 submissions and 12 demands were made in connection with the violation by investigators and inquirers of a reasonable period of criminal proceedings provided for in Article 6.1 of the Criminal Procedure Code of the Russian Federation.

In 2023, 60 appeals on non-compliance with the requirements of federal legislation were considered (including 15 on the implementation of the rights of participants in the special military operation and their family members, violations of which were not revealed as a result of consideration). 7 submissions were made, according to the decisions of prosecutors, 2 persons were brought to administrative responsibility, one warning was announced, one material was sent to the preliminary investigation body to resolve the issue of criminal prosecution.

So, when conducting an inspection on S.'s appeal, it was established that she is in an employment relationship with Sports Statistics LLC, which granted her parental leave. At the same time, the relevant order was issued by the employer untimely, the applicant was not familiar with it, the necessary information was not sent to the Department of the Pension and Social Insurance Fund of the Russian Federation in Moscow and the Moscow Region within the prescribed period. In connection with the detection of this violation a submission has been made to the General Director of Sports Statistics LLC by the Meshchanskaya Interdistrict Prosecutor's Office in Moscow, which has been

reviewed and satisfied. The actual payment of the relevant benefits to the applicant has been ensured.

In addition, in 2023, the city Prosecutor's office considered 10 appeals containing arguments about non-observance of the rights of suspects, accused and convicted persons in places of forced detention. In connection with the revealed violations, 2 submissions were made to the bodies of the penitentiary system (in connection with a violation of the norm of the minimum area per person in custody, as well as due to the failure to send things to the institution at the place of departure), which were reviewed and satisfied.

Thus, during the inspection by the Prosecutor's office of the city, in connection with the appeal of the Ombudsman of the capital in the interests of the accused G., who is detained in the Federal State Institution SIZO-4 of the Federal Penitentiary Service of Russia in Moscow about the violation of his rights to material and household support, violations of the requirements of federal legislation regarding the provision of sanitary space in a cell for one person were revealed.

In connection with the violations identified by the Moscow Prosecutor's Office, a submission was made to the head of the Department of the Federal Penitentiary Service of Russia for Moscow on 09.08.2023 on their elimination.

The Commissioner and her staff constantly interact with the Prosecutor's Office of the city of Moscow and its district and regional divisions, which is regularly covered in the publication "Moscow Ombudsman", as well as its results, as well as activities carried out in cooperation between the Prosecutor's Office of Moscow and the Commissioner for Human Rights in Moscow in all areas of human rights activities.